

Subject: Updated planned maintenance announced — Dec. 19-20

Audience: All SCEIS ECC Users

Planned maintenance previously scheduled for Saturday-Sunday, Dec. 12-13 has been rescheduled for Saturday-Sunday, Dec. 19-20. Please note the following details related to this maintenance period.

SCEIS will be performing planned system maintenance from 8 a.m.–2 p.m. Saturday, Dec. 19, 2020, and the South Carolina Department of Administration's (Admin) Division of Technology Operations (DTO) will be performing planned system maintenance from 5-10 a.m., Sunday, Dec. 20, 2020.

While the planned maintenance is underway, all portions of the SCEIS system will be unavailable: Enterprise Core Component (ECC), Business Warehouse, Business Objects, Supplier Relationship Management, Vendor Registration System and SCEIS Central.

BW process chains will not run throughout these maintenance periods. All BW data will be updated and current by 8 a.m., Tuesday, Dec. 22.

Please note that the Dec. 20 maintenance will also impact access to the SCEIS website (sceis.sc.gov).

To ensure that your agency is prepared for this planned system maintenance period, please forward this message to users and make sure they log out of the system before each of these planned maintenance periods begin.

If you have any questions, please contact the SCEIS Help Desk (803-896-0001 and select option 2 for SCEIS issues or visit http://sceis.sc.gov/requests.)

Thank you, The SCEIS Team