



Executive Oversight Committee

November 03, 2008

The SC Enterprise Information System is a project of the SC Chief Information Office division of the SC Budget and Control Board.



SCEIS Mission Statement



The South Carolina Enterprise Information System
will ***standardize and streamline
business processes***
within the government of South Carolina,
using best business practices to
***achieve cost-effective and efficient
delivery of services.***

Timely, accurate and complete information
provided through SCEIS
will empower decision-makers
to ***improve the way government works*** for
the citizens of South Carolina.



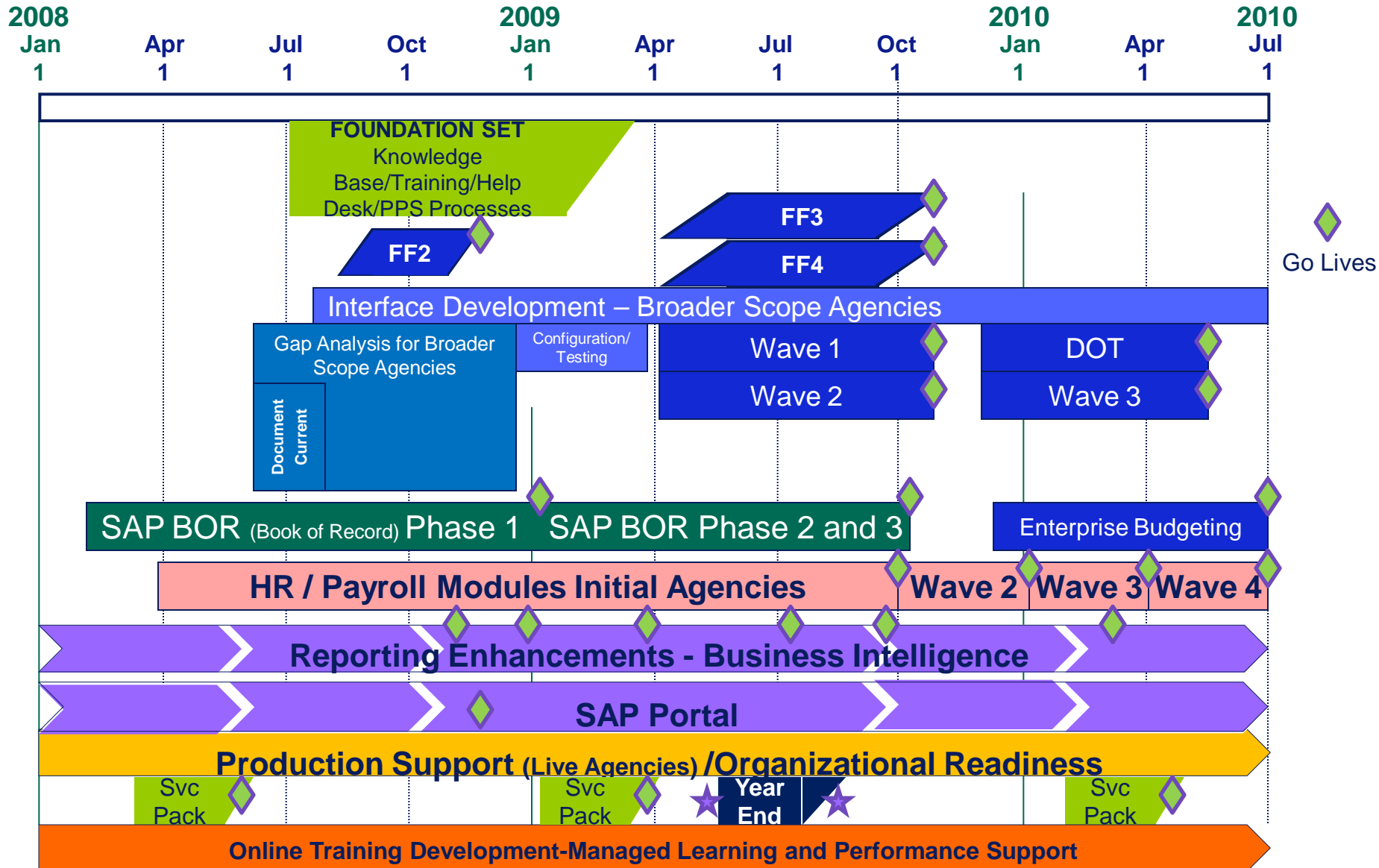
Executive Oversight Committee Project Status

Chris Shuman, Program Director

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Rollout Plan





Functional Fit Agencies

2008 Jan 1 Apr 1 Jul 1 Oct 1 2009 Jan 1 Apr 1 Jul 1 Oct 1 2010 Jan 1 Apr 1 2010 Jul 1

1a & 1b

Live Agencies
November 5, 2007
April 7, 2008

F27 Auditors Office
E12 Comptroller General's Office
R20 Department of Insurance
H87 State Library
E16 Treasurer's Office
H71 Will Lou Gray Opportunity School
Statewide Procurement Functions (ITMO/MMO)
Vendor Master Filer
E08 Secretary of State's Office
E23 Indigent Defense, Commission on
H91 Arts Commission
H95 Museum Commission
L36 Human Affairs Commission
L46 Minority Affairs, SC Commission of
P16 Agriculture, SC Department of
R04 Public Service Commission, SC
R08 Workers' Compensation
R23 Financial Institution Board
R52 State Ethics Commission

FF2

Go Live
November 3, 2008

C05 Administrative Law Judge
E21 Prosecution Coordination, SC Commission on
E28 Election Commission
L12 John De La Howe School
L24 Blind, SC Commission for
P36 Patriots Point Development Authority
R12 State Accident Fund
R14 Patients Compensation Fund
R28 Consumer Affairs, SC Department
S60 Procurement Review Panel
P40 Conservation Bank
E19 Retirement System Investment Commission
* P24 Department of Natural Resources

FOUNDATION SET

FF3 and FF4

Go Live
November 2, 2009

D05 Governor's Office- Executive Control of State
D17 Governor's Office
D20 Governor's Office- Mansion and Grounds
E20 Attorney General
E24 Adjutant General
H03 Higher Education, SC Commission on
H06 Tuition Grants Commission
H59 State Board for Technical & Comprehensive Education
L32 Housing Finance & Development
P26 Sea Grant Consortium
P32 Commerce, SC Department of
R36 Labor, Licensing & Regulation, SC Department of
R16 Second Injury Fund

H67 Educational Television Network
H79 Archives and History, SC Department of
J20 Alcohol & Other Drug Abuse Services
B04 Supreme Court / Judicial Dept.
D10 Law Enforcement Division (SLED)
N08 Probation, Parole and Pardon Services, Department of
P12 Forestry Commission
R44 Revenue, SC Department of

* Limited Functionality



Broader Scope Agencies



2008 Jan 1 Apr 1 Jul 1 Oct 1 2009 Jan 1 Apr 1 Jul 1 Oct 1 2010 Jan 1 Apr 1 2010 Jul 1

Interface Development – Broader Scope Agencies

Gap Analysis for
Broader Scope
Agencies

Configuration

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Go Live
November 2, 2009

Wave 1

F03 Budget and Control Board
H75 SC School for Deaf & Blind
J12 Mental Health, SC Department of
*** P24 Department of Natural Resources**
P28 Parks, Recreation & Tourism, SC
Department of
R06 Office of Regulatory Staff
H63 Education, SC Department of
H73 Vocational Rehabilitation Department

Wave 2

J16 Disabilities & Special Needs
N12 Juvenile Justice, SC Department of
R40 Motor Vehicles, Department of
R60 Employment Security Commission
J02 Health & Human Services, Dept. of
K05 Public Safety, SC Department of
N20 Law Enforcement Training Council

Go Live
May 3, 2010

Wave 3

J04 Health and Environmental Control,
SC Department of
L04 Social Services, SC Department of
N04 Corrections, SC Department of

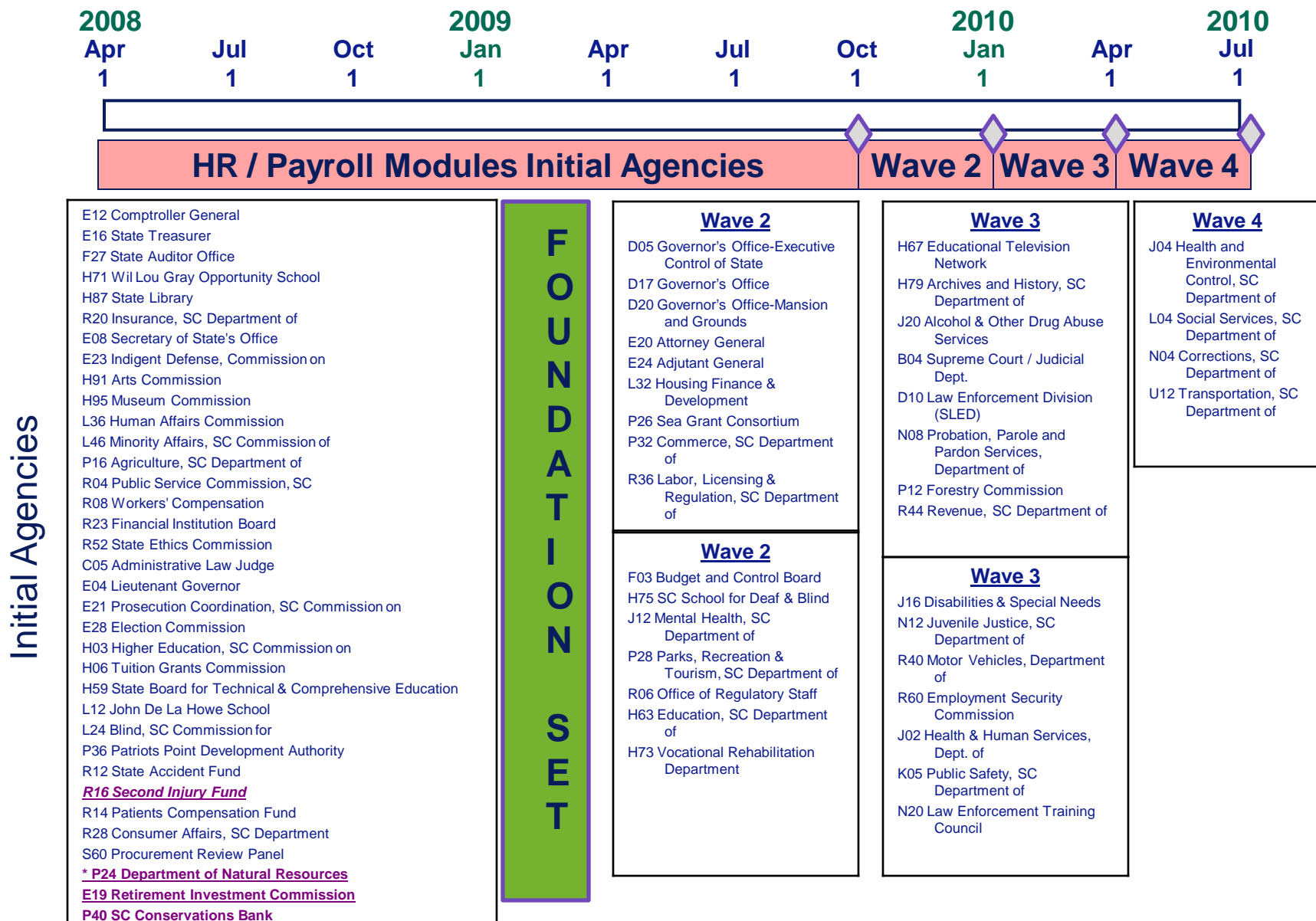
DOT

U12 Transportation, SC Department of

* Moved to FF2



Human Resources/Payroll Rollout





Functional Fit 2



- Finalized role mapping and users have been added to production
- Training is complete for initial users
- All organizational structures have been completed for HR and SRM
- All master data for the 13 agencies has been loaded into Production
- 12 of 13 agency budgets have been loaded
- All agency cash balances have been loaded
- The technical solution between JAWS and SAP has been thoroughly tested and completed for JAWS 9.0 and Internet Explorer 7.0

**12 of 13 Agencies will go live
November 3, 2008**



Functional Fit



C05 Administrative Law Judge
E19 Retirement Investment Commission
E21 Prosecution Coordination, SC Commission on
E28 Election Commission
L12 John De La Howe School
L24 Blind, SC Commission for
P24 Department of Natural Resources
P36 Patriots Point Development Authority
P40 SC Conservation Bank
R12 State Accident Fund
R14 Patients Compensation Fund
R28 Consumer Affairs, SC Department
S60 Procurement Review Panel



Enterprise Portal



- ④ Technical landscape is being finalized
- ④ CITRIX will still be utilized
- ④ The SAP delivered portal transactions are being tested
- ④ Portal content will be determined based on the following:
 - ④ Development of iViews
 - ④ Transactional volume
- ④ Training will be required for the 30 Live agencies

Portal will be available by December 31st



SAP Book of Record (BOR)



- ④ Year End closing activities have been completed
- ④ Year End resources have been allocated and actively pursuing BOR
- ④ Resources included state, consultant and retired STARS implementors
- ④ Book of Record is critical for the proposed “Big Bang” approach
- ④ Phase 1 consists of the following:
 - ④ All non-live agencies financial data to be posted in SAP at STARS level of summarization
 - ④ The Appropriation Object (AO MAST) and Cash Control (CC MAST) files will be produced out of SAP – Eliminates reconciliation
 - ④ Lump sum agencies transactions will be processed in SAP
- ④ Phase 1 roll out scheduled for the first quarter of 2009



Human Resources / Payroll



- All Blueprint Workshops and Design Sessions were completed
- The Blueprint was completed and delivered on October 10th
- The project plan for the Realization phase is being finalized
- Adobe Interactive Forms will be utilized

Go-Live will be October 1, 2009



Security by Role

- ☉ Testing continues as roles are tweaked
- ☉ Roles were delivered during FF2 deployment
- ☉ New security design facilitates production maintenance and Portal security mapping

Funds Management/Grants Management

- ☉ A change to AVC will allow you to write and record a payroll check even when budget is not available
- ☉ A smart number for Grants that includes budget year will be implemented

GAP Analysis

- ☉ Gap sessions have been very positive and will continue through the end of the calendar year
- ☉ Agencies are impressed with the work we have completed and the functionality that has been implemented
- ☉ Gaps have been discovered and will be prioritized



- ☉ Business Objects
- ☉ Adobe Interactive Forms
- ☉ EPI-Use Variance Monitor
- ☉ Nakisa
- ☉ Master Data Management
 - Master data consolidation
 - Synchronization and distribution of master data
 - Centralized management of master data
 - Management of internal content
- ☉ Quality Center
- ☉ Knoa



Risks/Issues



- ⦿ Change Management – Communications and Agency Support Teams
- ⦿ State Resource Knowledge – (Learning Curve 9 months – 1.5 years)
- ⦿ Top Down support within the agencies and overall agency buy-in
- ⦿ Potential turnover within the team
- ⦿ Gap Analysis results
- ⦿ Financials



Executive Oversight Committee

John LoPresti

IV&V, SAIC

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Executive Oversight Committee Production Support Strategy

Chris Shuman

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Production Support Strategy



- ☉ Visited North Carolina's Shared Service Center for HR/Payroll
 - ☉ 78 Employees legislatively mandated from agencies and temporary employees
 - ☉ Hired and integrator to implement
 - ☉ Located in *one* location
 - ☉ Utilize a 4 Tier approach
 - ☉ 90,000 employees are live with Employee Self Service since April
 - ☉ There have been approximately 90,000 tickets logged as of September 1, 2008
- ☉ Production Support is part of the SCEIS Foundation Set
- ☉ Engaged the Customer Service Help Desk Manager, Tom Tart
- ☉ SCEIS and Help Desk staff produce the following:
 - ☉ Provide multiple rounds of training for Help Desk staff
 - ☉ Increase Help Desk Staff
 - ☉ Institute a multi Tier approach
 - ☉ Engage OHR and CG management as part of a virtual Shared Service Center



Executive Oversight Committee Resource Update

Pat O'Cain, Deputy Director

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Staffing Resources



☛ Current Staffing

- ☛ SCEIS Employees – DSIT and Loaned Employees – 101
- ☛ Contractors – 49 contractors

☛ Vacancies

- ☛ Enterprise Change –
 - ☛ 1 Program Coordinator – Currently Posted
- ☛ Human Resources/Payroll
 - ☛ 1 Program Manager I – Posting Pending
- ☛ Technology
 - ☛ 1 Senior Systems Analyst – Currently Posted
 - ☛ 1 Application Analyst II – Currently Posted
- ☛ Deployment
 - ☛ 1 Data Conversion Arch – Posting Pending
- ☛ Training
 - ☛ 1 Program Manager I – Applicants Under Review
 - ☛ 2 Training Coordinator – Under Review



Questions?

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