



South Carolina Enterprise Information System

Executive Oversight Committee

Monday, March 15, 2010

STATE INFORMATION
TECHNOLOGY



SC BUDGET AND CONTROL BOARD



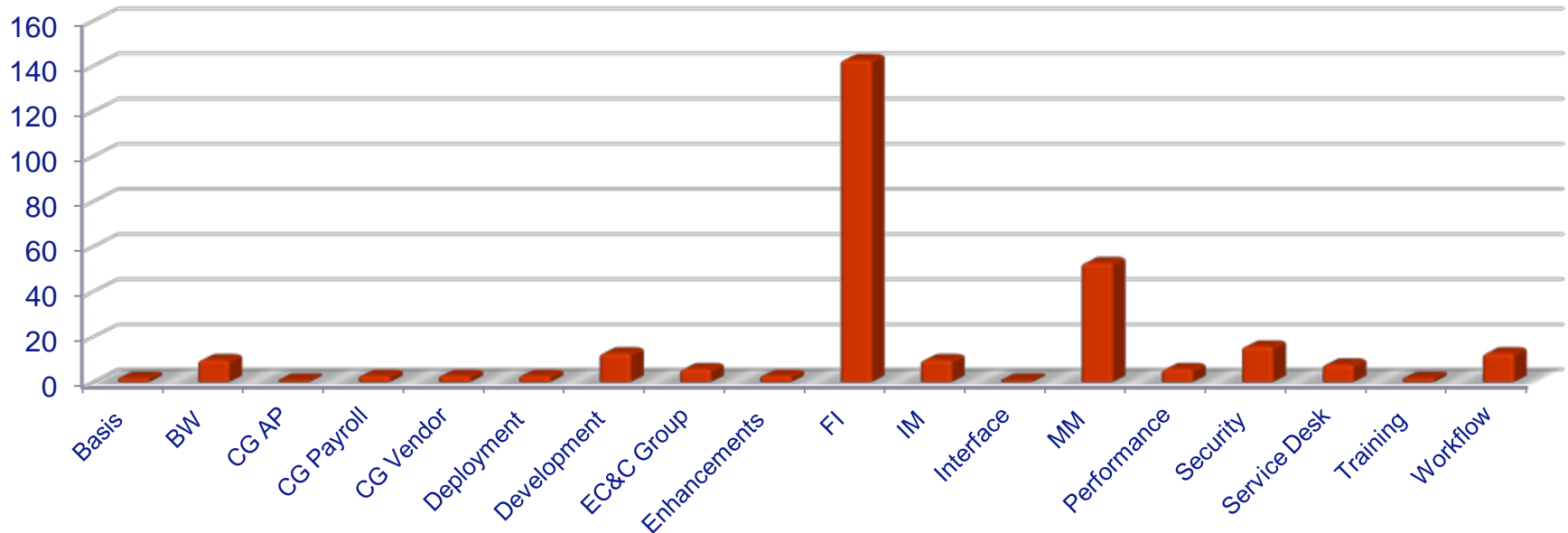
Production Support

Monday, March 15, 2009

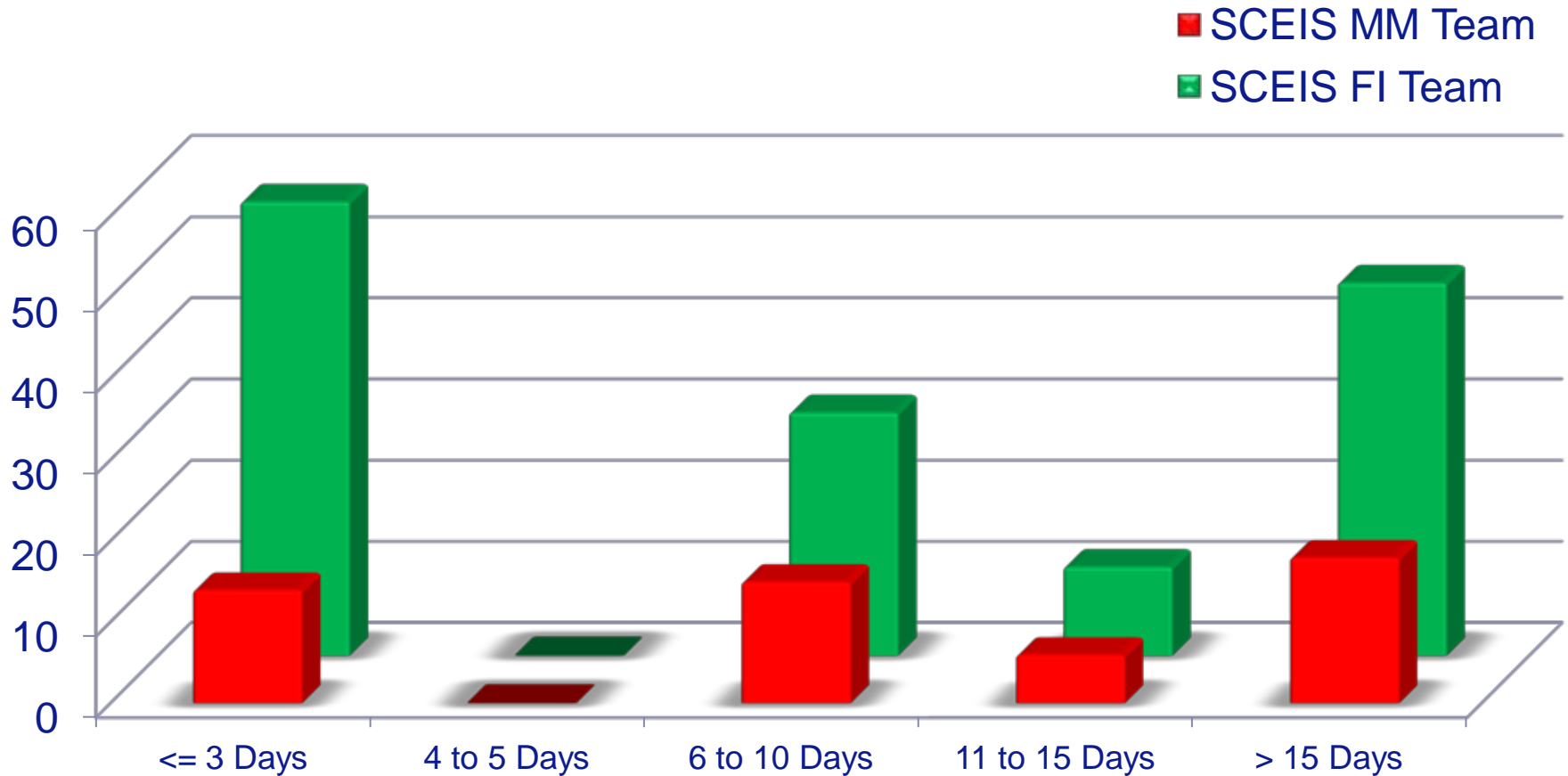


Production Support All Functional Areas

Tickets by Area

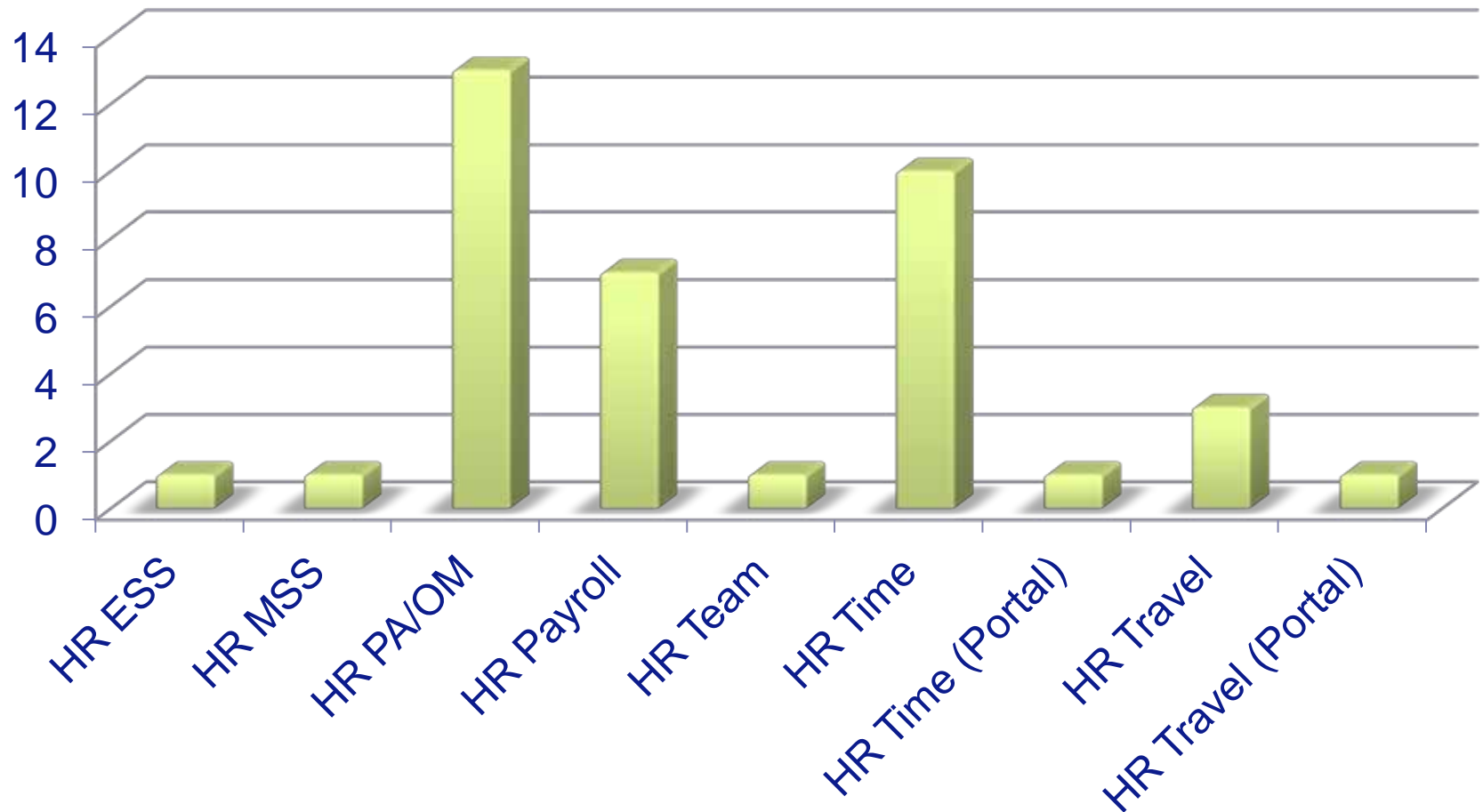


Production Support FI/MM Tickets Aging Report



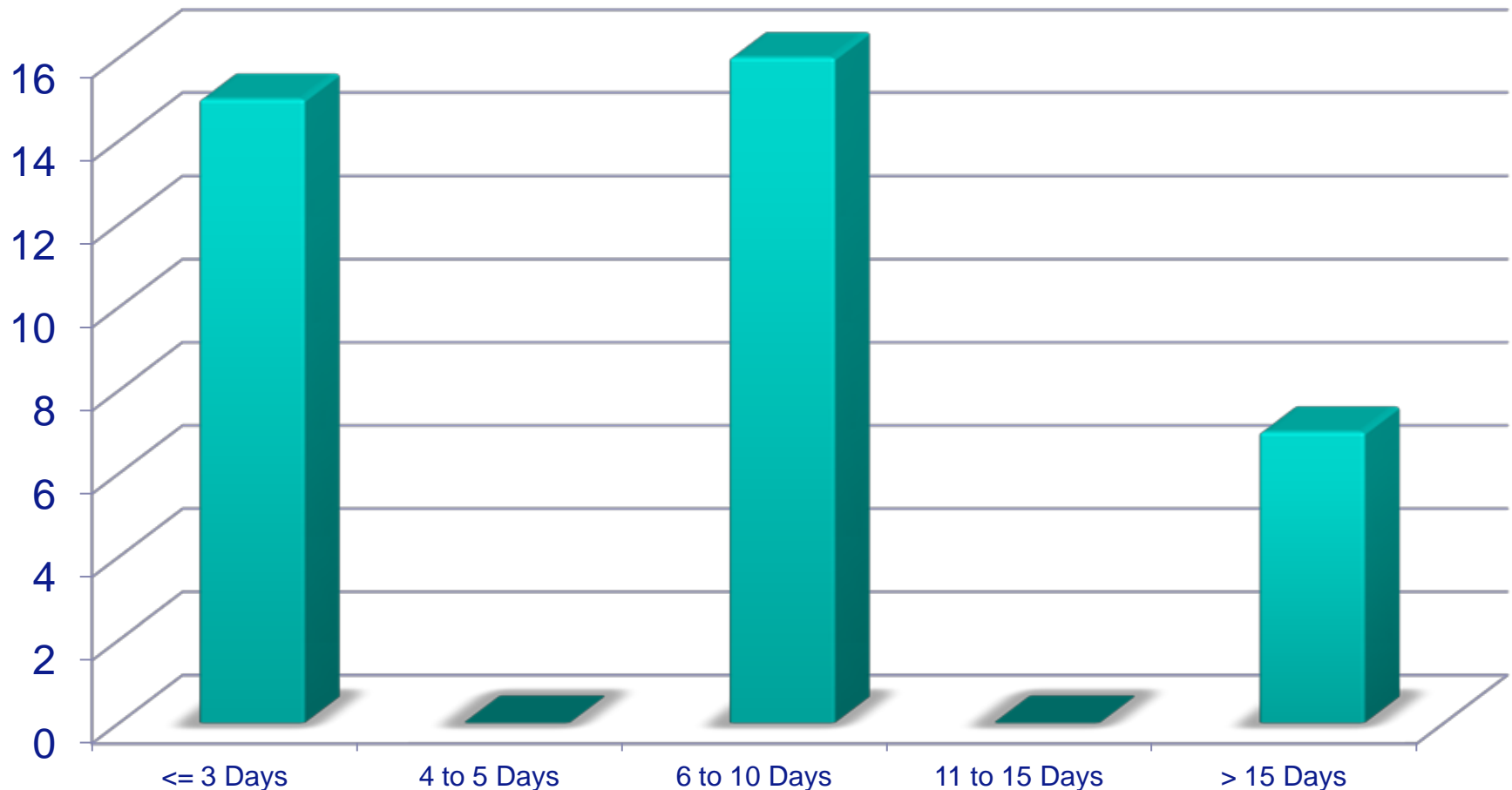
Production Support HR/Payroll Tickets

SCEIS HR/Payroll SERVICE DESK TICKETS



Production Support HR/Payroll Tickets Aging Report

SCEIS HR/Payroll SERVICE DESK TICKETS



Production Support New Service Desk Aging report

	<= 3 Days	4 to 5 Days	6 to 10 Days	11 to 15 Days	> 15 Days
ITSS L1.SCEIS	<u>4</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>3</u>
SCEIS	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
SCEIS Basis Team	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
SCEIS BW Team	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>7</u>
SCEIS CG Accounts Payable	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
SCEIS CG Payroll	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>2</u>
SCEIS CG Vendor	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>
SCEIS Deployment Team	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
SCEIS Development Team	<u>6</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>6</u>
SCEIS EC&C Group	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>4</u>
SCEIS Enhancements Team	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
SCEIS FI Team	<u>56</u>	<u>0</u>	<u>30</u>	<u>11</u>	<u>46</u>
SCEIS HR ESS	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
SCEIS HR MSS	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
SCEIS HR PA/OM	<u>7</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>3</u>
SCEIS HR Payroll	<u>1</u>	<u>0</u>	<u>4</u>	<u>0</u>	<u>2</u>
SCEIS HR Team	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
SCEIS HR Time	<u>5</u>	<u>0</u>	<u>4</u>	<u>0</u>	<u>1</u>
SCEIS HR Time (Portal)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
SCEIS HR Travel	<u>1</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>
SCEIS HR Travel (Portal)	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>
SCEIS IM Team	<u>4</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>4</u>
SCEIS Integration Team	<u>3</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>4</u>
SCEIS Interface	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
SCEIS MM Team	<u>14</u>	<u>0</u>	<u>15</u>	<u>6</u>	<u>18</u>
SCEIS Performance	<u>1</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>3</u>
SCEIS Security Team	<u>3</u>	<u>0</u>	<u>3</u>	<u>2</u>	<u>0</u>
SCEIS Training Team	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
SCEIS Workflow	<u>7</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>3</u>
	<u>124</u>	<u>0</u>	<u>77</u>	<u>22</u>	<u>112</u>



FI/MM Phase 4 Status

Monday, March 15, 2010



🔄 Data Migration

- Starting to get data files from agencies
- Initial loads into test quality assurance system

🔄 Role Mapping

- Phase 4 role mapping has been received
- Verification/changes are in process

🔄 Development

- Continue to work through development for next phases

🔄 SRM Organization Structure

- Received mapping from agencies
- Waiting on new user ID's to be set up

Training

- Role mapping received
- Blackboard loaded this week (3/15/2010)
 - Learning plans are created
- Registration begins 3/22/2010
- Training starts 4/1/2010

Integration Testing

- Begins 3/22/2010

- ☉ Department of Corrections
 - On track for May 2
- ☉ Department of Social Services
 - On track for May 2
- ☉ Department of Health and Environmental Control
 - Working through issues list with DHEC
 - Finalizing interface development
- ☉ Department of Transportation
 - Pending Executive level discussions



HR/Payroll Wave 2 Status

Monday, March 15, 2010



🔄 Data Validation

- Starting to get data files from agencies
- Initial loads into test quality assurance system

🔄 Role Mapping

- Wave 2 role mapping has been received
- Verification/changes are in process

🔄 Development

- Continue to work through development for next phases

🔄 HR/Payroll Organization Structure

- This was completed but will be an ongoing process
- As part of the ready room process this will be finalized
- Waiting on new user ID's to be set up

Training

- Role Mapping received
- Blackboard loaded this week (3/15/2010)
 - Learning Plans are created
- Registration begins 3/22/2010
- Training starts 4/1/2010

Integration Testing

- Begins 3/22/2010



SCEIS User Group

Monday, March 15, 2010



- 🌀 Bruce Dorman (DPS), Chair
- 🌀 Danny Edens (DOI), Finance & Materials Management
- 🌀 Renee Rochester (BCB), Finance
- 🌀 Martin Taylor (DDSN), Finance
- 🌀 Quentin Hawkins (SLED), Materials Management
- 🌀 Voight Shealy (MMO), Materials Management
- 🌀 Tonya Chambers (HHS), HR/Payroll
- 🌀 Randy Grant (DJJ), HR/Payroll
- 🌀 Barry Langley (DPS), IT
- 🌀 Cassandra Alston (DMV)

🕒 Friday, March 19, 9:00 a.m. – 12:00 p.m.

Midlands Tech, Airport Campus, Academic Center
Auditorium

🕒 Agenda

- Reporting
- HR/Payroll Lessons Learned
- Breakout Sessions