



User Group

Friday, June 24, 2011
Academic Center Auditorium, Midlands Tech – Airport Campus

Agenda

8:30 Informal Networking

9:00 Welcome (John Taylor; Chair, User Group Leads Committee)

9:10 General Session: Leadership Update (Cassandra Alston)

General Session: Top Issues and resolutions per service desk tickets (SCEIS Team)

General Session: Reporting User Group Update and Training Survey Update (John Taylor, Chair, User Group Leads Committee)

General Session: Leave Without Pay and Leave Statement Updates (SCEIS Team)

General Session: IdM – Identity Management Project (SCEIS Team)

10:15 Break

10:30 General Session: Year End – timeline reminders, Travel, 2010 Lessons Learned, Parked Documents process, Opening New Fiscal Year (CG's Office and SCEIS Team)

11:30 OHR Updates

Next User Group Meeting

Friday, September 23 - Academic Center Auditorium, Midlands Tech – Airport Campus