Executive Oversight Committee
Thursday, January 26, 2012

Agenda

- Introductions
- FY 2011 Annual Report
- Budget
- Status
- Change Advisory Board
- Requests for Proposals
- Year-End Activities
- Strategic Planning
- Future Meetings

SCEIS 2011 Annual Report
Thursday, January 26, 2012

SCEIS 2011 Milestones

- Successfully completed the original scope of SCEIS implementations:
  - SCDOT implemented HR/Payroll on September 2, 2011
  - SCDOT implemented FI/MM on October 3, 2011
  - All 71 agencies in the original scope of SCEIS are live on the system

- Completed load and clean-up of Agency Fixed Assets

- Implemented SAP Support Packs November 2011

SCEIS 2011 Activity

Finance Activity

☾ Financial Statistics – General:

– Revenue posted: **$28,568,532,824**

– Expenditures posted: **$28,402,865,235**

☾ Financial Statistics – Accounts Payable:

– Direct-pay postings entered in SCEIS: **339,523**

– Postings interfaced into SCEIS: **547,735**

– SCEIS AP processed **1,319,885** invoices

HR/Payroll Activity

Payroll Statistics:

– Total amount of payroll processed: **$1,454,371,021**

– SCEIS issued a total of **806,570** checks to pay **51,022** state employees

MySCEmployee Portal Statistics:

– State employees logged into MySCEmployee **572,000** times to view pay stubs, request/approve leave, enter/approve time, etc.

Materials Management Activity

⦿ Shopping Cart Statistics:

– Users created **84,937** Shopping Carts

– These Shopping Carts totaled **$2,183,799,833**

⦿ Purchase Order Statistics:

– Users created **86,376** Purchase Orders

– These Purchase Orders totaled **$872,173,792**

⦿ Inventory Statistics:

– Number of goods issued: **92,264**

– Number of goods received: **138,814**

– Number of purchase requisitions: **164,304**

# SCEIS Budget
Thursday, January 26, 2012

SCEIS Overview

Module Implemented	Module Features
Financial	Vendor Payments, Capital Asset Accounting, General Ledger Accounting
Public Sector Industry Solution	Budgeting, Funds Management, Grants Management
Supplier Relationship Mgmt.	Spend and Compliance Management, Contract Life-Cycle management, Supplier Management (Supplier Self-Registration)
Materials Management	Procurement, Inventory Management, Sales and Distribution
Human Capital Management	Organizational Mgmt., Personnel Admin., Time Mgmt., Travel, Payroll, Employee Self-Serve
Identity Management	Centrally Manage User Accounts
Business Intelligence	Business Warehouse, Reporting and Data Analysis

SCEIS Overview

7,000 core users (Accounting/Finance/HR)

19,300 online procurement users

47,000 total users

SCEIS Overview
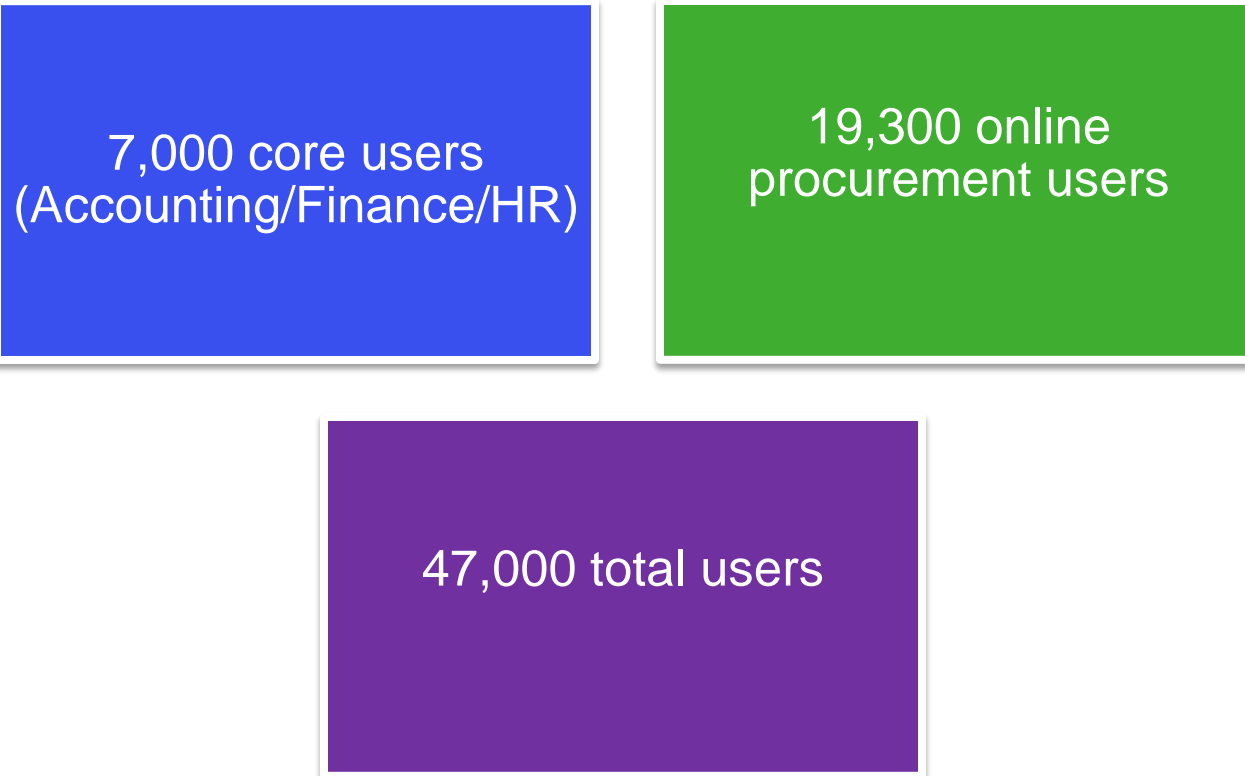
SAP Powers ERP Systems for Large Governmental Organizations

State Governments
• Florida
• Arkansas
• Louisiana
• Kentucky
• North Carolina
• Pennsylvania
• South Carolina
• Utah
• California
• Washington
• Michigan
• Maryland
• Colorado
• Mississippi (newest state 2011)

Local Governments
• Brevard County (FL)
• City of Houston
• City of San Diego
• City of Portland
• Washoe County (NV)
• San Luis Obispo County (CA)
• Fairfax County (VA)
• Erie County (NY)
• Monroe County (NY)
• Gwinnett County (GA)
• Multnomah County (OR)
• Clark County (NV)
• County of Sacramento (CA)
• Tarrant County (TX)
• Marin County (CA)
• Bexar County (TX)

SCEIS Cost Overview

State	Modules Implemented	Implementation Timeline	Implementation Cost	Recurring Cost (Yearly)	Current Staffing (FTE)	Current Staffing (Consultant)
Arkansas	HR/Payroll, Finance, Procurement, Business Warehouse	16 months (2001 - 2002)	$57 million	The $57M costs include all recurring costs during the 1st two years. They were not able to break down the recurring separately.	78	13
Mississippi	Finance, Grants Management, Procurement, Data Warehouse, HR/Payroll	6 years Phases I & II: 2 yrs & began 2009 Phases 3 & 4: 4 yrs and began July 2011	$102 million estimate. Protective order prevents full disclosure.	$68 million over a 5 year period. Yearly $5 million; $5 million; $7.8 million; $19 million; $31million	70 (Projected up to 70 thru 2020)	7
North Carolina	State Controller's Office: HR/Payroll Dept of Transportation: Financials, Project Management	DOT: 3 years	DOT: $34 million	DOT: $24 million	Data not available	Data not available
Pennsylvania	HR/Payroll, Finance, Procurement, Enterprise Portal, Business Intelligence, Budget, Plant Maintenance,	5 years	$204 million	$38,840,000	125	as needed
South Carolina	HR/Payroll, Finance, Procurement, Enterprise Portal, Business Intelligence	7 years	$83.9 million	$14.9 million	65	25
Utah	HR/Payroll, Enterprise Portal	18 months	$4 million	$1 million	5	none reported
Colorado	DOT - HR/Payroll, Financials, Procurement, Plant Maintenance, Business Warehouse, Enterprise Portal	18 months	$15-$20 million	$680,000 annually for SAP maintenance plus 5 year maintenance contract with ACS at $16.7 million	17	8
Washington	HR/Payroll	5 years	$70 million	$18 million	71	4

SCEIS Costs

How Does Our Spending Compare?

Total 5-Yr. Cost of ERP Projects

Pie chart:
- 23% (7 States) — Less than $30 Million
- 30% (9 States) — $30 to $80 Million
- 17% (5 States) — $80 to $120 Million
- 30% (9 States) — More than $120 Million

Legend:
- ■ Less than $30 Million
- ■ $30 to $80 Million
- ■ $80 to $120 Million
- ■ More than $120 Million

Source: Gartner "Trends in Statewide ERP Implementations" (October 2009)

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SCEIS Funding: FY2012
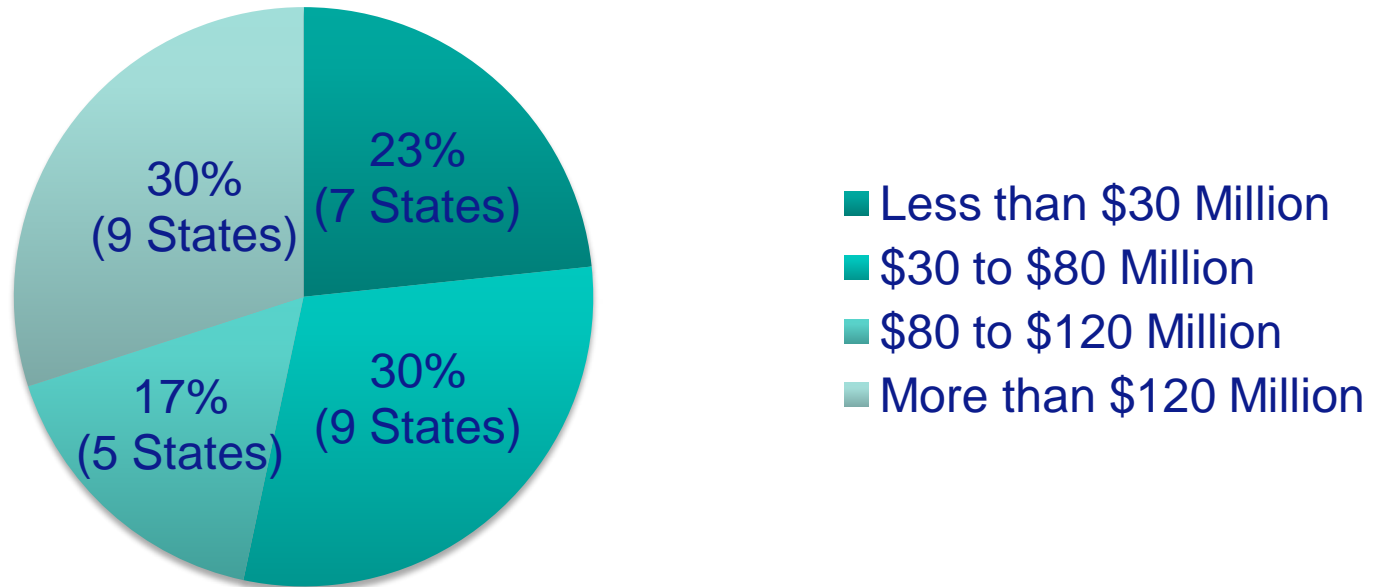
- **Amount Requested:** $ 17,405,977.00

- **Amount Received:** $ 9,608,138.00

- **What this means for SCEIS:**
  - Reduction in experienced SAP & SC implementation consulting staff.
  - Activities primarily focused on basic maintenance and support.
  - Agencies are asked to fund enhancement requests.

Amount Requested: $ 17,405,977.00

- This amount includes limited funding for special projects.
- Agencies will be asked to fund project costs for enhancement requests submitted and approved by the Change Advisory Board.

SCEIS Status Report
Thursday, January 26, 2012

SCEIS Current Projects

- **Implementations of new agencies:**
  - First Steps
  - "A" Agencies

- **Implementations of new functionality:**
  - **March 1, 2012:** 3-way match
  - **FY2012:** Printing Contingent (A/P) Checks

SCEIS Current Projects

- Upgrade Business Warehouse infrastructure & software – May, 2012

- Comprehensive Annual Financial Report (CAFR) – April 2012

- Identity Management – self-service password maintenance

- Normal maintenance and software updates

Future Projects

- **Employment & Workforce Dept.:** Unemployment Insurance (UI) division sends data to STARS.

- **Revenue Dept.:** Income tax system sends data to STARS.

- **Higher Education:** Colleges and universities continue to send data for lump-sum draws in a STARS format.

- **State Budget Office:** Formulates the statewide budget in STARS format.

Future Projects

Treasurer's Office:

- STO STARS
- Check Processing – Contingent (A/P), special payments, Public Assistance, Income tax payments
- STO Agency Bank Deposit Process
- FMS Ledger System – STO's General Ledger and Banking System
- IMS System – Investments Management System
- DMS – Debt Management System
- Wagers – Unclaimed Property Program (SCEIS Interface 2011)
- Tuition Pre-Payment Program
- Court Fines
- Aid to Subdivisions
- Collateral
- QED – Retirement Funds

Future Projects

- **Comptroller General's Office:**
  - CAFR
  - CG STARS
  - 1099 Processing

- **SPIRES**

- **Public Sector Budgeting Module**

- **Required Software Enhancements & Maintenance**

- When the week began, **381 tickets were open from the previous week**.

- The Service Desk **received 932 new tickets** during the week.

- The Service Desk **closed 969 tickets** during this period.

Total Tickets Closed – 969:

- Finance – 34
- HR/PY – 102
- MM – 63
- Other – 770

SCEIS User Support Activity Jan. 13-19 Detail by Area

Group	Open Coming In	Opened During	Closed	Open Going Out	Total Closed
ITSS L1.SCEIS	6	515	513	8	98.46%
SCEIS Basis Team	7	3	5	5	50.00%
SCEIS Business Objects	3	2	4	1	80.00%
SCEIS BW Team	3	3	2	4	33.33%
SCEIS CG Accounting	5	0	1	4	20.00%
SCEIS CG Accounts Payable	2	0	0	2	0.00%
SCEIS CG Payroll	8	4	6	6	50.00%
SCEIS Deployment Team	3	7	6	4	60.00%
SCEIS Development Team	3		1	2	33.33%
SCEIS Enhancements Team	1	0	0	1	0.00%
SCEIS FI Team	115	41	34	122	21.79%
SCEIS HR ESS	6	9	13	2	86.67%
SCEIS HR MSS	8	4	9	3	75.00%
SCEIS HR PA/OM	14	3	4	13	23.53%
SCEIS HR Payroll	92	25	46	71	39.32%
SCEIS HR Time	38	33	29	42	40.85%
SCEIS HR Travel	4	2	1	5	16.67%
SCEIS IM Team	6	7	9	4	69.23%
SCEIS Integration Team	1	3	0	4	0.00%
SCEIS Interface	6	2	5	3	62.50%
SCEIS MM Team	35	49	54	30	64.29%
SCEIS Performance	2	6	7	1	87.50%
SCEIS Portal	1	2	3	0	100.00%
SCEIS Security Team	6	208	214	0	100.00%
SCEIS Training Team	4	0	1	3	25.00%
SCEIS Workflow	2	4	2	4	33.33%
Total	**381**	**932**	**969**	**344**	**75.94%**

SCEIS Change Advisory Board

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SCEIS Change Advisory Board

- The SCEIS Change Advisory Board reviews, approves, and prioritizes requests for enhancements and modifications to the SCEIS system and for new SCEIS proposals.

- The mission of the Change Advisory Board is to ensure that decisions related to SCEIS are made from the perspective of, and in the best interest of the State of South Carolina.

SCEIS Change Advisory Board

Voting Members:

- State Treasurer's Office Representative
- Comptroller General's Office Representative
- Office of Human Resources Representative
- State Purchasing Office Representative
- State Budget Office Representative
- User Group Appointment 1
- User Group Appointment 2
- User Group Appointment 3
- SCEIS Community At-Large

SCEIS Change Advisory Board

Advisory Members:

– SC General Assembly Senate Appointment

– SC General Assembly House Appointment

– SC Governors Office Appointment

– Department of State Information Technology Director (DSIT)

– SCEIS Program Director

SCEIS Requests for Proposals

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Requests For Proposals

Application Management Services (AMS)

- Partner with SCEIS
  - Operate, manage and maintain SCEIS
- One vendor contract vs. Multiple vendor contracts
  - Reduced cost
- Evaluations underway
  - Award target: March - April 2012

Hosting

- Partner with DSIT & SCEIS
  - Operate and maintain SCEIS at a central facility
  - Includes infrastructure, implementation, operation and ongoing support

SCEIS 2011 Year-End Activities

Thursday, January 26, 2012

SCEIS 2011 Year-End Activities

- The SCEIS HR/Payroll and CG Teams completed W-2 preparation.

- Employee leave balances roll over to 2012 on Tuesday, January 31.
  - Effective January 26, 2011 master data changes prior to December 2, 2011 will require CG permission.

SCEIS Strategic Planning

Thursday, January 26, 2012

SCEIS Strategic Planning

In mid-October 2011, SAP conducted preliminary workshops to gather information about SCEIS in the following areas:

- Financials
- Governance Risk & Compliance
- Budget
- Procurement / Materials Management
- Constituent Management / Outreach
- Capital Projects & Enterprise Asset Management
- Human Resources / Payroll
- Information Technology

SCEIS Strategic Planning

Workshop Purposes

- Understand current status
- Identify business process pain points
- Identify potential areas of improvement

Goals

- Diagnose business process challenges and identify future requirements
- Align business and IT strategies
- Quantify expected business value from SAP solutions
- Develop actionable plans to drive transformation and mitigate risk

Future Meetings

- Next Meeting