

## Weekly Update

Week of November 28, 2017

**Subject:** **New** Materials Management Guide to Hard Stop and Common Errors  
**Audience:** Materials Management Users

The SCEIS team is pleased to announce that a comprehensive guide to Materials Management hard stop and common errors is now available on the SCEIS website. Users will now be able to search by ECC or SRM error message to find appropriate resolutions.

The guide is available [here](#). The SCEIS team encourages Materials Management users to bookmark this guide as a quick reference tool and to consult the guide with any Materials Management hard stop or common errors before contacting the SCEIS Help Desk.

If you have questions about this information, please contact the SCEIS Help Desk at (803) 896-0001 (select option 1 for SCEIS help) or use the email form available at the following link: <http://www.sceis.sc.gov/requests/>.

*Please distribute this message to all Materials Management users in your agency.*