SCEIS Executive Oversight Committee Meeting Monday, Jan. 31, 2022



Agenda

 Call to Order, Welcoming Remarks and Approval of Prior Minutes

SCEIS CY2021 Annual Report Approval

Next Meeting

Adjournment



Call to Order, Welcoming Remarks and Approval of Prior Minutes



Annual Report Overview Presentation 2021 Highlights



2021 Highlights

Enhancements

Mandate

Major Projects

User Support



2021 Highlights: Functionality Enhancements

- → The following new technologies were configured and released to increase functionality and retire legacy systems.
 - ► Implementing Plant Maintenance and Work Manager Mobile
 - Configuration for online W-2 and W-4 forms.







2021 Highlights: Technical Enhancements

- → Extensive development work was completed, and technical features were implemented to streamline processes, improve productivity and prepare for future requirements. Technical enhancements included:
 - ► Implementing Solution Manager and Change and Release Management (ChaRM).
 - ► Completing the migration of operating systems and database for all core Advanced Business Application Processing (ABAP).
 - ► Launching phase two of Governance, Risk and Compliance (GRC) with the South Carolina Law Enforcement Division (SLED) and the South Carolina Department of Natural Resources (DNR).



► Upgrading Business Warehouse (BW).

Programming and configuration to launch the Work Manager Mobile

2021 Highlights: Mandates

→ The SCEIS team worked with state stakeholders to finalized the establishment of the D300 business area for the South Carolina Office of Positional

Resiliency.





2021 Highlights: Major Projects

- → The SCEIS team collaborated with multiple agencies to complete the following major projects.
 - ► Explored conversion approaches, migration paths and best practices for a potential S4 Hana 2027 upgrade deadline.
 - ► Enhanced the organizational structure in Supplier Relationship Management (SRM) for the South Carolina Department of Employment and Workforce (DEW).
 - ► Configured and implemented SAP Cost Accounting functionality to transition DEW to SCEIS and assist with retiring their legacy accounting systems.
 - ► Worked with the Office of the Comptroller General (CG) to meet GASB87 requirements.



SCEIS Decommissioned the TRIRIGA server, the legacy system used to manage real estate and work orders.

2021 Highlights: Major Projects

- Developed key BW reports including an aging accounts payable report, certification and a licensing report, SPRIS report and two reports for capital projects.
- ► Configured and implemented SAP Cost Accounting functionality to transition DEW to SCEIS and assist with retiring their legacy accounting systems.
- ► Collaborated with the Office of the Comptroller General (CG) to meet GASB87 requirements.
- ➤ Completed projects in concert with the State Treasurer's Office (STO) that lead to an estimated 11% check printing reduction and a 24% increase in direct deposit enrollments.



2021 Highlights: User Support

- → Supported over 19,180 user tickets compared to 18,500 tickets in 2020.
 - ► Accounted for more than 26,700 SCEIS team hours.
- Extended new user request functionality to SLED and DNR.
- → Offered 50 instructor-led courses
 via Webex 809 users attended the various courses.
 - ▶ 5,692 users participated in 23 online self-paced courses.





Annual Report Overview Presentation 2022 Projects



SCEIS 2022 Areas of Focus

- → Partnerships with DOT, SFAA and the South Carolina Department of Health and Human Services (SCDHHS).
 - ► Retiring DOT legacy systems.
 - ► Implementing eProcurement solution.
 - ► Transitioning Medicaid payments.
- Continued implementation of upgrades and best practices for security and privacy.
- Ongoing awareness of agencies' potential technical needs for conducting statewide business.



Annual Report Approval



Next Meeting TBD



Meeting Adjourned

SCEIS
SC ENTERPRISE INFORMATION SYSTEM
THE SOUTH CAROLINA DEPARTMENT OF ADMINISTRATION