


Contract Errors or Issues	Resolution
 Bidder is locked or archived	<p>Problem: The message is informing the buyer that they have locked themselves by opening too many screens and not closing them properly.</p> <p>Solution: The buyer will need to submit a Help Desk ticket to fix this or wait 30 minutes for their session to time out before they can do anything in the system. After 30 minutes, the buyer can log back into the system, and they should be unlocked.</p>