


Error or Issue	Resolution
 Central Contract 44000XXXX cannot be completed as Open POs exist	<p>Problem: When a user clicks on “Close Contract,” this error is received.</p> <p>SCEIS prevents contracts from being closed if open purchase orders exist.</p> <p>Solution: Contact the Buyer associated with the purchase order. Ask them to reduce down to close and ensure that all financial transactions are completed for all purchase orders associated with the contract.</p> <p>To stop the future use of the contract, “Inactivate” the contract line items and adjust the “Valid To/From” dates of the contract to a past date. This will prevent shopping cart users from punching out of the contract and/or the contract line items.</p> <p>Reminder: Be sure to “Release” the contract after the necessary changes have been made.</p>