



Error or Issue	Resolution
<p> Line x: Associated contract item deactivated</p>	<p><b>Problem:</b> The buyer tries to update or change the Purchase Order (PO), and they will receive this error if the Contract owner inactivated the Line Item. Normally, the contract owner will inactivate (not able to delete) a Line Item due to changes with the contract to ensure this Line Item is NOT used again.</p> <p><b>Solution:</b> The buyer should go to the PO and find out the contract and item number that is giving the error. If this contract is an agency contract, they will need to contact the buyer in their agency who is responsible for the contract. The buyer will activate the Line Item long enough for them to order the PO and then go back to the contract and inactivate the Line Item. If this is a contract that was executed on behalf of the agency by MMO, they will need to contact the buyer listed in the Purchasing Group field on the Contract overview tab.</p>
<p> Line x: Associated contract item deactivated</p>	<p><b>Problem:</b> User typically receives this hard stop when they want to activate “No Further Invoice” status but the Contract Owner has set the contract Line Item to inactive when the contract has Purchase Order (PO) release documents.</p> <p><b>Solution:</b> The buyer should contact the Contract Owner listed in the Purchasing Group field on the Contract overview tab to have them temporarily change the “Inactive” status to “Active” and then they can activate “No Further Invoice” on the line item(s) and “Order” the PO. After the PO is in an Ordered status, then the Contract Owner can edit the contract Line Item status again to “Inactive.”</p>