




## Contracts SRM Guide to Hard Stop and Common Errors

| Error or Issue  | Resolution   |
|---|--|
|  Line X: Location xxxxxxx does not exist in corresponding contract 44xxxxx | <p><b>Problem:</b> This error occurs when a location is changed in a contract and the Shopping Cart (SC) or Purchase Order (PO) is unable to find the specific agency location that was on the contract. Normally this happens when the contract owner adds an incorrect location to a contract by mistake or MMO adds a location to a Statewide contract, which should NOT have any location on the item.</p> <p><b>Solution:</b> The contract owner can update the contract with the correct location and if it is an MMO contract they can just remove the location from the item. If the problem persists after attempting the above solution, the contract owner should submit a ticket to the <a href="#">SCEIS Help Desk</a>.</p> |