




## Contracts SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Line x: Contract item 44000XXXXX/4 may not be changed because follow-on documents exist</p>	<p><b>Problem:</b> The user received this hard stop because they were trying to duplicate a line item for a contract, and that line item was changed from Normal to Product Category AFTER the Purchase Order (PO) was created.</p> <p><b>Solution:</b> The PO was connected to a contract that was changed from Normal to Product Category with Follow-on documents and can't be modified. This PO should be closed out and no further lines should be added or changed. Please close out this PO and create a new PO for any additional line items needed. The PO is in an ordered status and as long as no changes are made or lines copied, you should be able to complete the GR and IR.</p>