



## General System Issues SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
Initialization of SAP GUI for html failed:[object] for portal iviews	<p><b>Problem:</b> User receives this error message while in the SRM portal. This message means that a browser property setting needs to be changed.</p> <p><b>Solution:</b></p> <ol style="list-style-type: none"><li>1. In your browser, select Tools → Internet Options.</li><li>2. Open the Advanced tab.</li><li>3. Under Security, select the checkbox next to Enable native XMLHTTP support (may be toward the bottom of the list).</li></ol>