




Goods Receipts ECC/SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Back-End Error: With non-valuated GR please also enter GR indicator Back-End Error: Purchase order still contains faulty items</p>	<p>Problem: This error was caused by trying to remove the GR Indicator in SRM after a Goods Receipt had been processed on the line item.</p> <p>Solution:</p> <ol style="list-style-type: none">1. Place the Purchase Order in Edit mode and select the checkbox for the “Goods Receipt / Confirmation of Performance of Service. Then select “Check” so the system will validate all of the software, applications and programs, and then the error will disappear because the root problem has been resolved.2. Now select Order, then the refresh icon until the status of the Purchase Order is Ordered.