


Error or Issue	Resolution
 Goods Receipt Reversal Quantity X,XXX.xx Greater or Equal to Invoice Quantity X,XXX.xx	<p>Problem: A Goods Receipt (GR) has been processed for the full quantity received and the Invoice Receipt (IR) has been processed for the full amount/quantity of the Invoice. The user cannot process a Cancellation of the Goods Receipts for the full amount because the Invoice Receipt has been processed.</p> <p>Solution: First, determine the correct amounts of the GR and IR and whether cancellation is warranted.</p> <ol style="list-style-type: none"> 1. Journal Entry by FI: If the user is attempting to process the GR Cancellation because FI needs a GL change and payment has been sent to the vendor, then a Journal Entry must be made by FI. The original GR and IR must remain in the system as documentation of the transactions. 2. GR cancellation quantity is greater than the IR quantity: If the user is attempting to process a GR cancellation for a greater amount than the IR, the GR cannot be cancelled for the amount attempted. <ol style="list-style-type: none"> a. Example: If the GR quantity is 100 and the IR quantity is 50, the GR cancellation cannot not be processed for the quantity of 100, but must have a GR quantity of 50.