

MySCEmployee Manager Self Service – MSS100



MySCEmployee Overview



The MySCEmployee component is an important feature of the South Carolina Enterprise Information System (SCEIS). It is:

- Available online 24 hours a day, 7 days a week
- Provides views and updates of personal info such as pay stubs, leave requests, time entered, etc.
- Designed to make it easier for managers to review and approve leave tasks submitted by their employees

Course Learning Objectives



- Outpose to:
 Outpose to:
 Outpose to:
 - Log on and navigate within the MySCEmployee
 Manager Self Service website
 - View employee general information and compensation information
 - View the team calendar
 - Approve employee leave requests
 - Create substitutions
 - View organizational profiles
 - Access and run Manager Self Service reports

Course Lessons



- Complex Representation Process of the Lesson 1: Logging into the Manager Self Service Area of the MySCEmployee Website
- Compensation Lesson 2: View Employee General and Compensation Information
- Complex Com
- Comparison Comparison **Quantification Quantification Quantification**<
- Create Substitutions
- Comparison of the Compariso
- Compare the Reports of the Report of the Reports of the Report of the Reports of the Report of the
- Review and Summary

Approximate Course Time: 2 hours



LESSON 1: Logging into the MySCEmployee Website



Lesson 1 Learning Objectives



- Outpose Upon completion of this lesson, you should be able to:
 - Access and log into the MySCEmployee Website
 - Navigate to the Manager Self Service home page (Universal Worklist and Reminder of Dates)
 - Access the different work areas within Manager Self Service

MySCEmployee Login Page



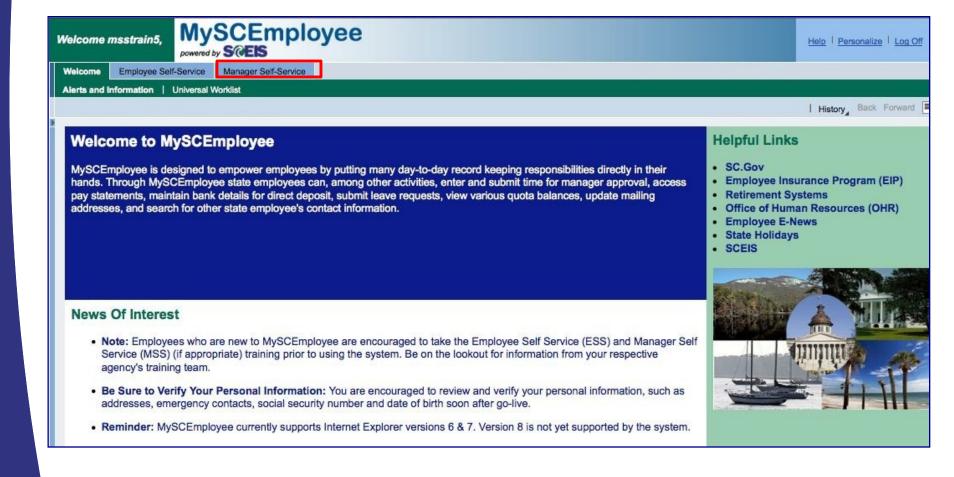
- 1. Using your web browser (e.g., Internet Explorer) type https://myscemployee.sc.gov
- 2. Enter your User ID and Password in the areas indicated
- 3. Click the Log On button to be directed to MySCEmployee



MySCEmployee Main Page



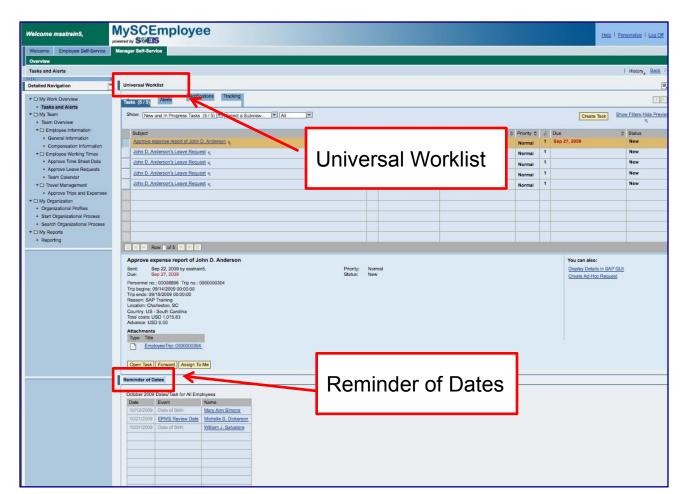
- Managers access the website the same as employees. However, managers see a Manager Self Service tab next to the Employee Self Service tab.
- Click the Manager Self Service tab to access Manager Self Service.



Manager Self Service – Area Page (Main Overview)



- The Universal Worklist and the Reminder of Dates display (after the Manager Self Service tab is clicked) and looks like the image shown here.
- Manager Self Service is like a home page.

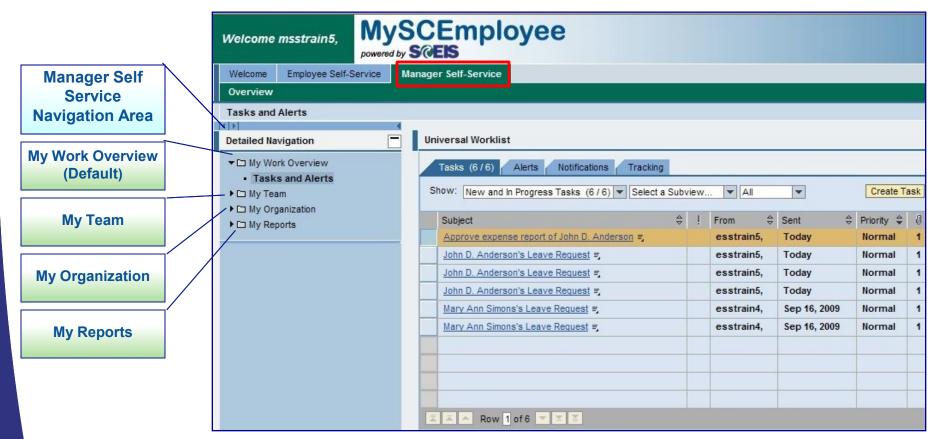


Manager Self Service – Area Page (Main Overview)



Manager Self Service provides a single access point for managers to find employee information and perform certain managerial tasks.

- 1. Notice that the Manager Self Service tab turned green because it is now active.
- 2. Through the Manager Self Service navigation structure, which appears on the left-hand side of the screen, you can access four primary folders (My Work Overview, My Team, My Organization and My Reports).



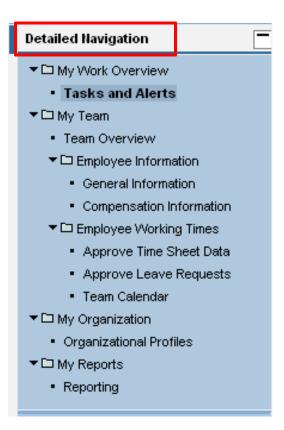
Detailed Navigation



This graphic shows the Manager Self Service Detailed Navigation area when all folders have been expanded. To expand or collapse a folder click the black triangle that appears to the left of the folder icon.

Within the My Team folder there are three areas that managers will most often use:

- Team Overview
- Employee Information subfolder
- Employee Working Times subfolder



Manager Self Service – Area Page (Universal Worklist)



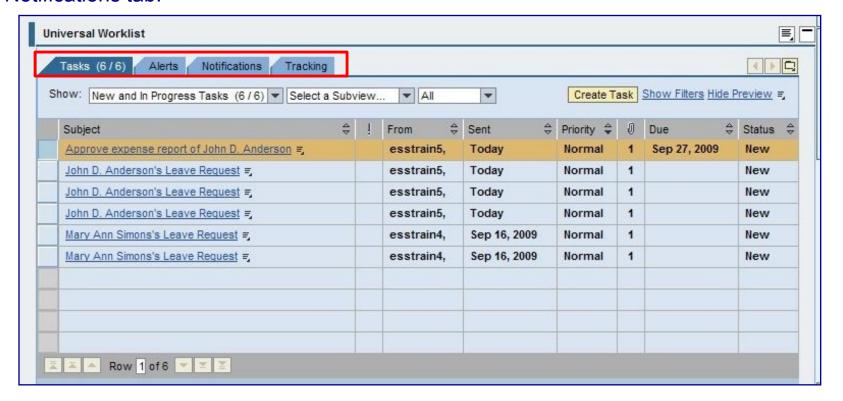
Two tabs are used on the Universal Worklist:

Tasks Notifications

Note: Alerts and tracking are not currently being used.

 The Tasks list is the default tab and displays your employees' working time, leave and travel requests.

Note: If the manager rejects time, it appears on the Employee Self Service under the Notifications tab.



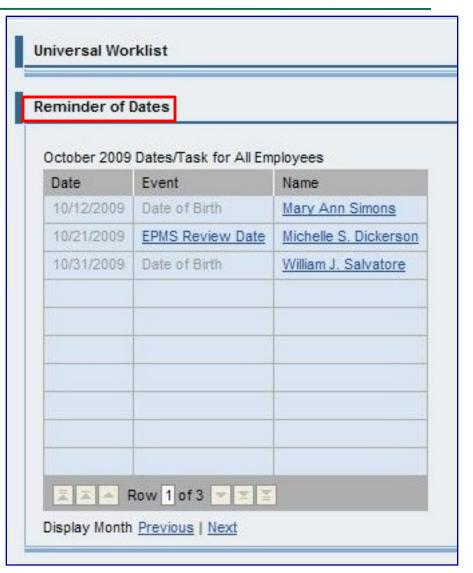
Manager Self Service – Area Page (Reminder of Dates)



Reminder of Dates section includes the following information:

- Reminders for training, credential checks and other work-related relevant employee dates.
- EPMS review dates.
- Employee birthdays.

Note: You cannot add your own dates as the reminders originate from the employees' master records in Personnel Administration.



Lesson 1 Summary



You should now be able to:

- Access and log into the MySCEmployee website
- Navigate to the Manager Self Service home page (Universal Worklist and Reminder of Dates)
- Access the different work areas within Manager Self Service



LESSON 2: View Employee General and Compensation Information



Lesson 2 Learning Objectives



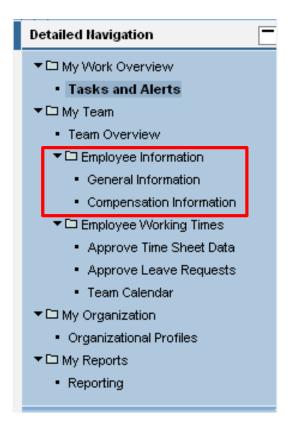
- Outpose Upon completion of this lesson, you should be able to:
 - Access and review employee general information
 - Understand how to enter leave requests on behalf of an employee
 - Understand how to change an employee's contact information/emergency contact information
 - Access and review employee compensation information

Note: Compensation information availability is determined at the agency level

Employee Information



- Expand the Employee
 Information folder to access your employee's General Information and Compensation Information.
- Click the area you want to review first.

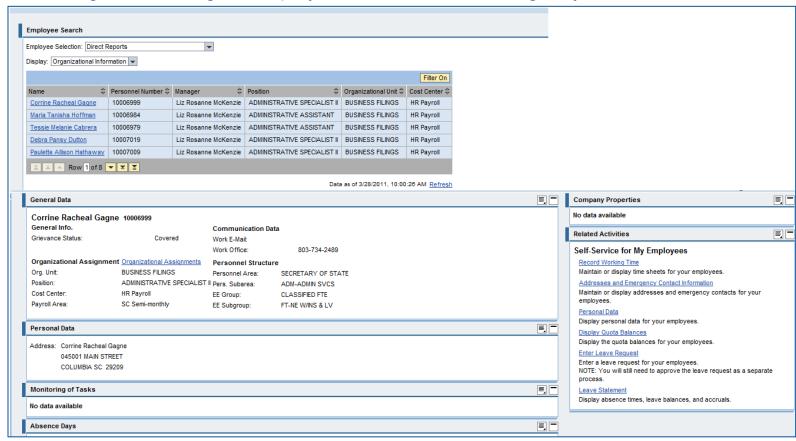


Employee General Information



General Employee Information includes:

- Basic employee information (address, monitoring of tasks, absence days, etc.)
- Entering leave requests on their behalf
- Employee quota balances
- Maintaining and Viewing an employee's address and emergency contact information



Employee General Information (Employee Search)



- The Employee Search section of the Employee General Information page displays a list of your direct-report employees by default. Use the down arrow to select other options.
- To view an employee's information, click the employee's name.
- When you click the employee's name, the lower part of the screen displays the employee's data.



Employee General Information (General Data)



After clicking on the employee's name, information is available throughout the different regions of the page:

- General Data area: overview of her master data, organizational data and contact information.
- Company Properties area: shows that Michelle has been issued a state-owned laptop computer.



Employee General Information (Personal Data/Monitoring of Tasks)



In the Personal Data area, the employee's home address is displayed.

Your agency may be using the Monitoring of Tasks area. This area includes key dates such as EPMS review date, end of probationary period, and holiday compensatory time expiration date.



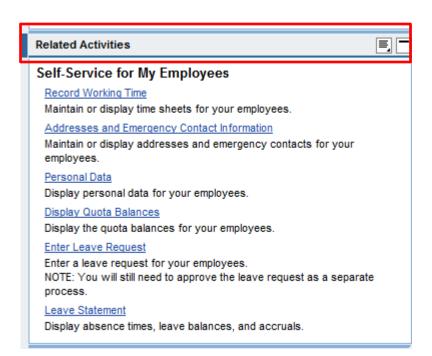
Employee General Information (Related Activities)



Activities that can be completed in the Related Activities area include:

- Requesting leave on behalf of an employee
- Maintaining the selected employee's addresses and emergency contact information
- Viewing an employee's:
 - available quota balances
 personal data
- leave statement

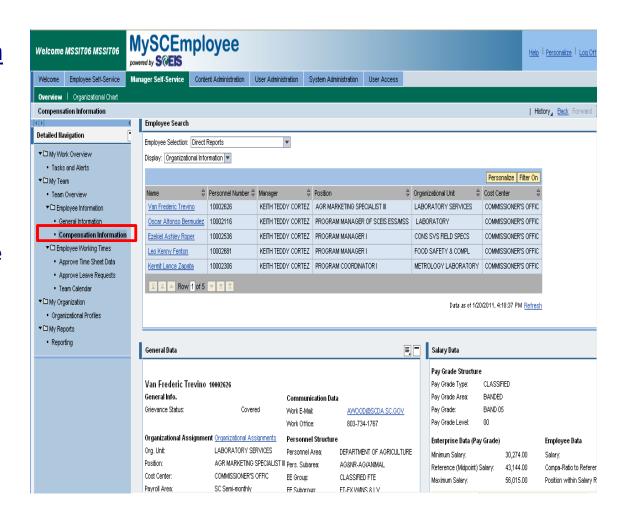
Note: The manager will still need to approve the leave using the normal process of Approving Leave Requests through Manager Self Service.



Employee Compensation Information South Carolina Enterprise Information System

Managers can also view Employee <u>Compensation</u> Information:

- Click the Compensation Information link
- Then click on the name of the employee whose information you want to view

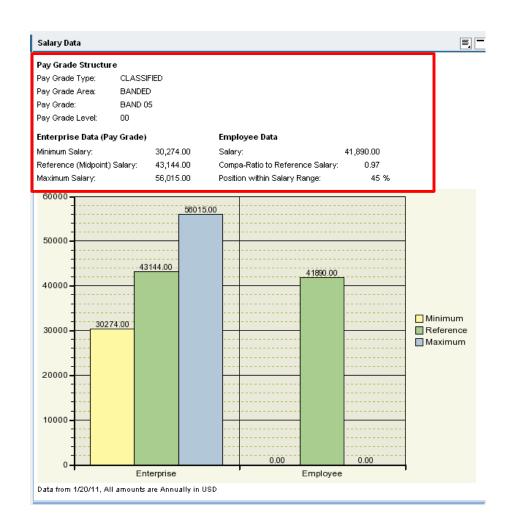


Employee Compensation Information (Salary Data)



The Salary Data section displays the:

- employee's annual salary
- reference (midpoint) salary
- pay scale information
- salary range for the pay grade.



Lesson 2 Summary



You should now be able to:

- Access and review employee general information
 - Understand how to enter leave requests on behalf of an employee
 - Understand how to change an employee's contact information/emergency contact information
- Access and review employee compensation information



LESSON 7: Reports



Lesson 3 Learning Objectives

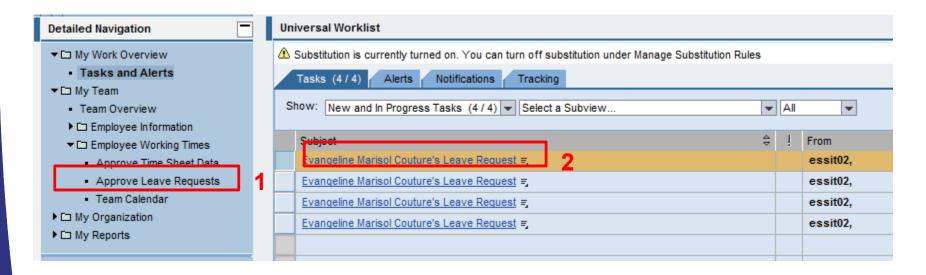


- Outpose Upon completion of this lesson, you should be able to:
 - Access and approve or reject employee leave requests



To approve your employees' leave requests, there are two options:

- 1. Click employee's name from the Tasks tab on the Universal Worklist
- Detailed Navigation area > My Team > Employee Working Times > Approve Leave Request.



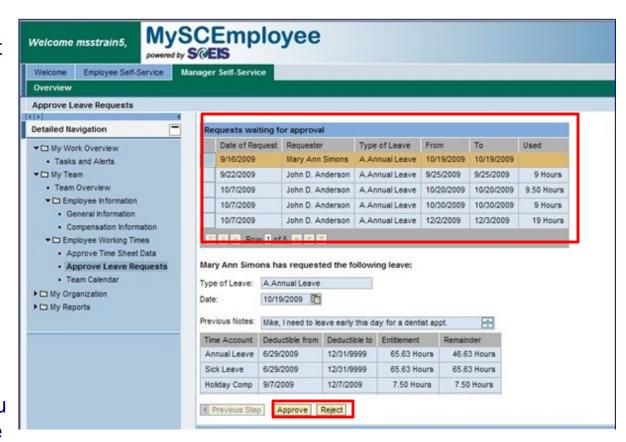


Once you have accessed Approve Leave Requests, a list of the employees who have submitted requests to you displays in the Requests Waiting for Approval table.

Click the blank column next to an employee's request to see his or her detailed request.

Additional information provided includes the employee's various leave quota balances.

After reviewing the request, you can Approve it, Reject it or take no action and the request will remain in the queue until you decide to take action





If you approve the request, the second step of the leave approval process displays.

During this step the employee's request is displayed again.

To approve the request, click the Approve Request button.

Display and Edit Review and Send Completed Mary Ann Simons has requested the following leave: Type of Leave: A.Annual Leave	Display and Edit Review and Send Completed ry Ann Simons has requested the following leave: De of Leave: A.Annual Leave	Approve Leave	Requests		
Mary Ann Simons has requested the following leave: Type of Leave: A.Annual Leave	ry Ann Simons has requested the following leave: De of Leave: A.Annual Leave De: on Monday, October 19, 2009	1	2	3	
Type of Leave: A.Annual Leave	be of Leave: A.Annual Leave te: on Monday, October 19, 2009	Display and E	dit Review and Send	Completed	
	e: on Monday, October 19, 2009	Mary Ann Simo	ns has requested the follo	owing leave:	
		Type of Leave:	A.Annual Leave		
Date: on Monday, October 19, 2009	Description Charles Brown A	Date: (n Monday, October 19, 2009		



After approving the request, the next screen indicates that you have **Completed** the leave approval process for that employee.

NOTE: The Approve
Another Absence link does
not work if you are
approving leave requests
from the Universal Worklist.





Add Leave Approval Simulation.

Check to verify simulation has no changes

Lesson 3 Summary



- You should now be able to:
 - Access and approve or reject employee leave requests



LESSON 5: Substitutions



Lesson 4 Learning Objectives



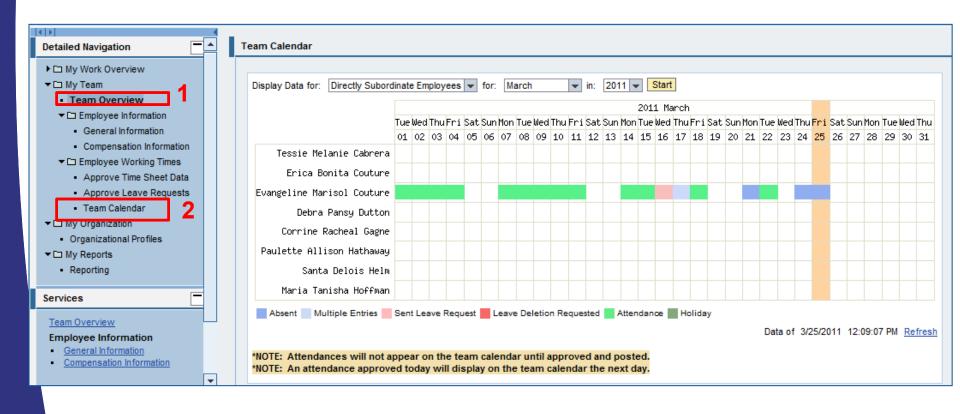
- Outpose Upon completion of this lesson, you should be able to:
 - Understand how to access and view the team calendar

Team Calendar



To access the Team Calendar from the Detailed Navigation area, expand the My Team folder and either click:

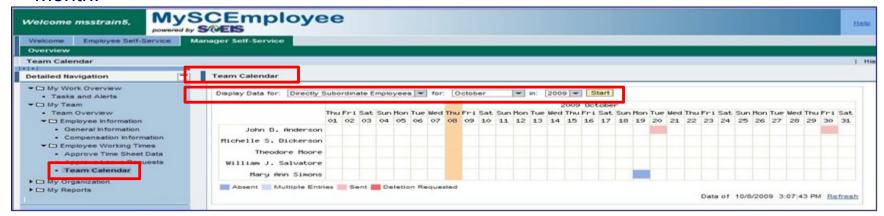
- Team Overview or
- 2. Employee Working Times folder > Team Calendar



Team Calendar



- The Team Calendar/Team Overview displays scheduled absences and pending leave requests for your employees for the current month.
- Other months can be displayed by selecting a month from the drop-down menu.
- Select all employees to display data for both direct and indirect reports.
- If changing the month, you must also click the Start button for the appropriate month's information to change.
- For employees who transfer departments within an agency, the screen is a snapshot for an entire month and will not change during the current month. The list of employees on the calendar is static and will not change until the beginning of the next month.



Lesson 4 Summary



- You should now be able to:
 - Understand how to access and view the team calendar



LESSON 5: Substitutions



Lesson 5 Learning Objectives



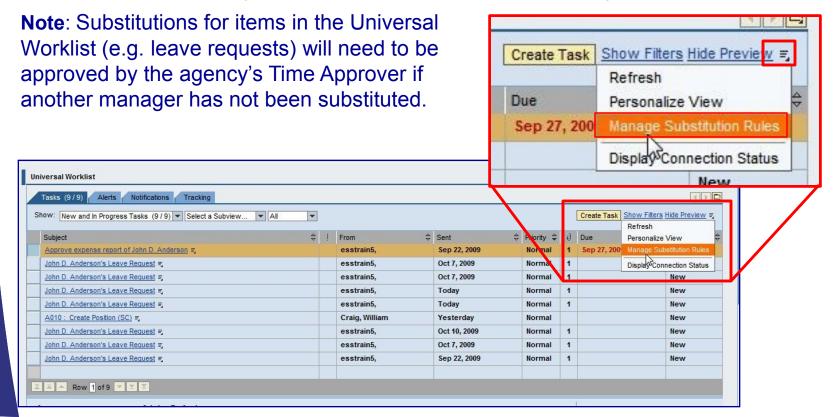
- Outpose Upon completion of this lesson, you should be able to:
 - Create substitutions

Substitutions



As a Manager you can identify a substitute to handle approvals temporarily in your absence. The items in your Universal Worklist (Manager Self Service home page) will be accessible by your substitute during your absence.

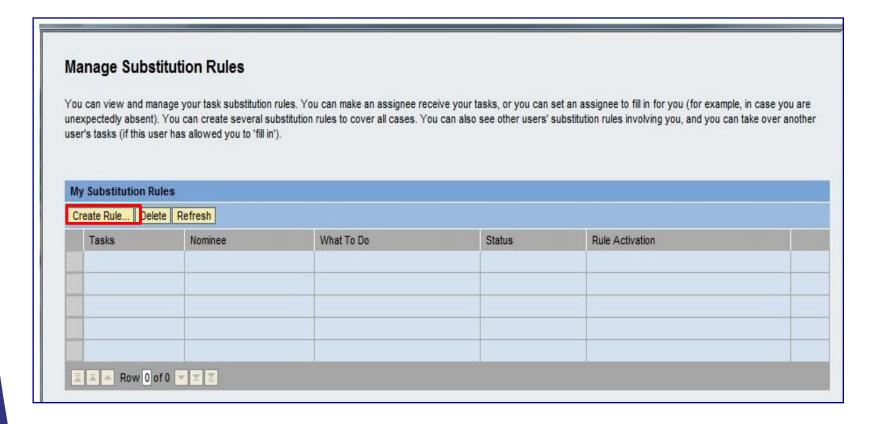
To assign a Substitute, scroll to the upper-right portion of the worklist and click the con. Then select Manage Substitution Rules as shown in the graphic.



Substitutions



- After clicking the Manage Substitution Rules the window shown here displays.
- Note: If you already have a substitution rule in place it will be displayed in the table.
 One option is to turn the rule back on. Or, to continue the substitution process, click the Create Rule button.



Substitutions – Receive My Tasks

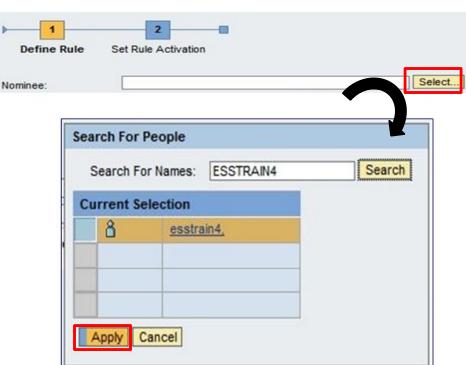


You must identify your substitute by searching for his or her name. In the example shown, we searched for ESSTRAIN4 and the name appears in the Current Selection list.

NOTE: all employees throughout the state with that name will be listed. However, substitutions are only allowed for a manager within the same agency who has the MSS security role.

To identify the correct employee if more than one of the same name appears, click on one of the names and you will see the employee's user id, phone number and/or e-mail address. Use these items to identify the correct person.

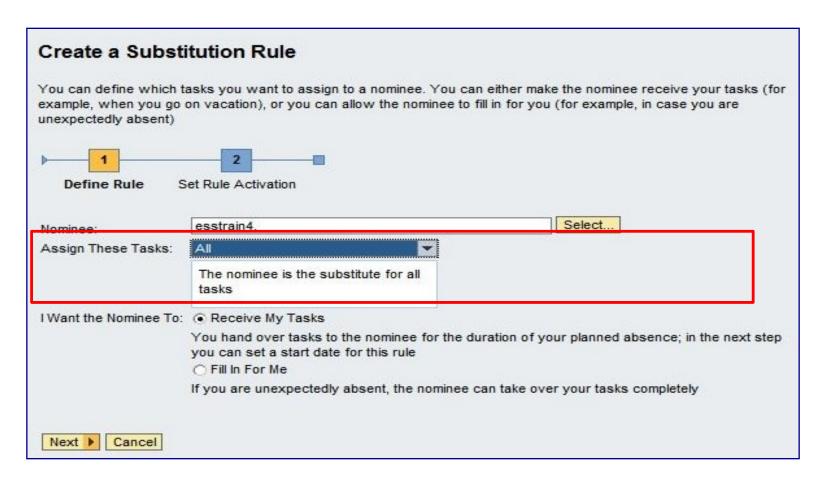
Click the far-left column beside the name and click the Apply button.



Substitutions - Receive Tasks (cont.) South Carolina Enter



- Next, the Nominee's (substitute's) name appears in the Nominee field (in this example, esstrain4 appears).
- Now identify which tasks are to be assigned to the substitute.



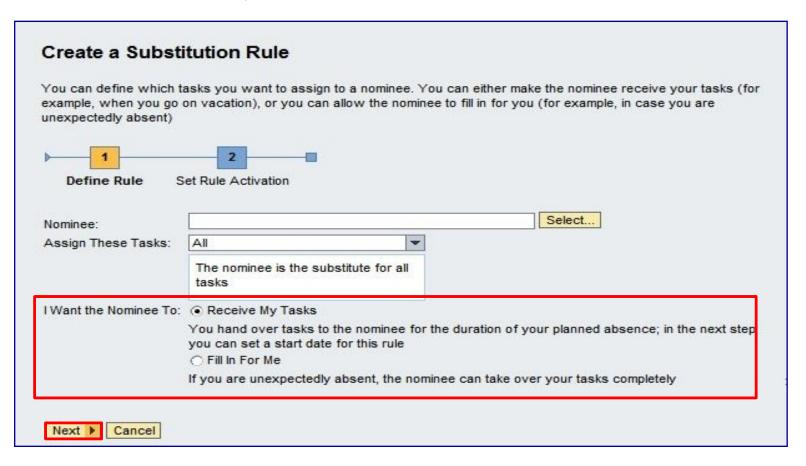
Substitutions



In the I Want the Nominee To area, select:

- Receive My Tasks or
- Fill in For Me

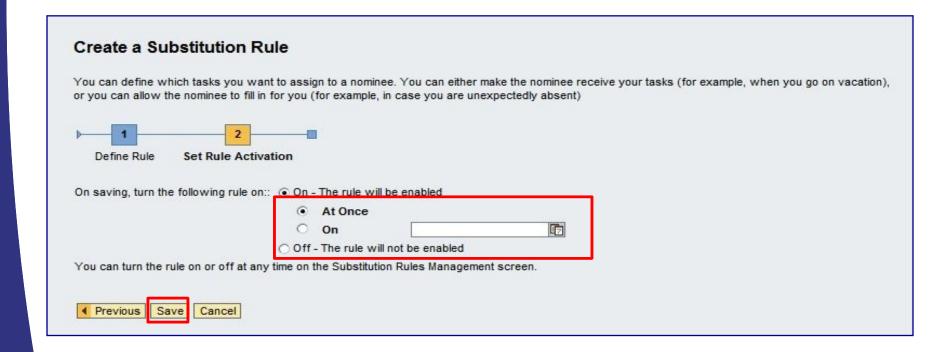
In this example, Receive My Tasks was selected. Click the Next button.



Substitutions – Receive Tasks (cont.) SCES

After clicking the Next button, you can identify whether you want the substitute to begin receiving your items **At Once**, or you can specify a specific **Date** by clicking the **On** radio button and typing in the effective date or selecting the effective date from the drop down calendar.

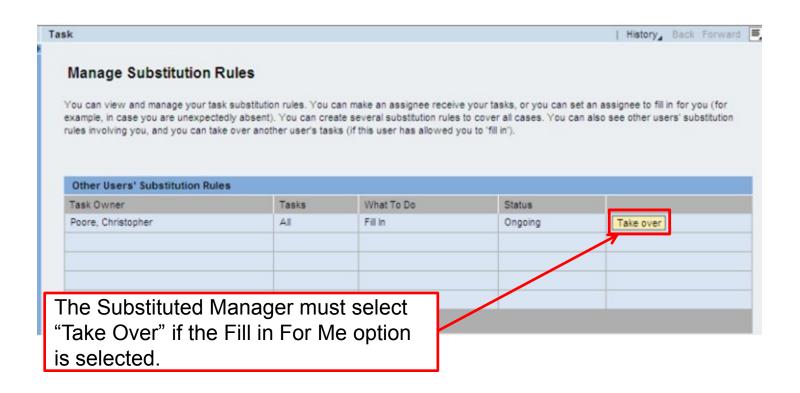
After identifying when the rule should be activated, click the Save button.



Substitutions – Fill In For Me



When you select "Fill in For Me" the substitute must select "Take Over" to accept.



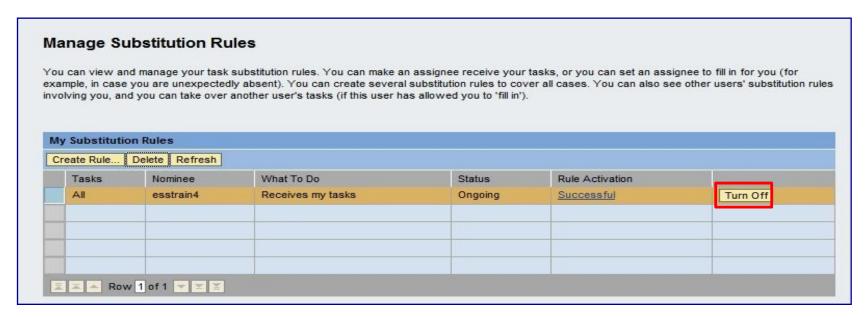
Substitutions



To resume your approval responsibilities upon your return, use the Turn Off feature found in the My Substitution Rules area. The button toggles back to Turn On.

If you are out of the office again, instead of going through the steps just identified, you can go to this work area and click the Turn On the rule.

NOTE: After creating the Substitution, check the Rule Activation column to ensure the status is Successful. If Problems Reported appears as the status, click the link and select Fix Problem.



Substitutions



Add Universal Worklist (Substitution) Simulation

Check to see that steps have not changed.

Lesson 5 Summary



- You should now be able to:
 - Create substitutions



LESSON 6: View Organizational Profiles



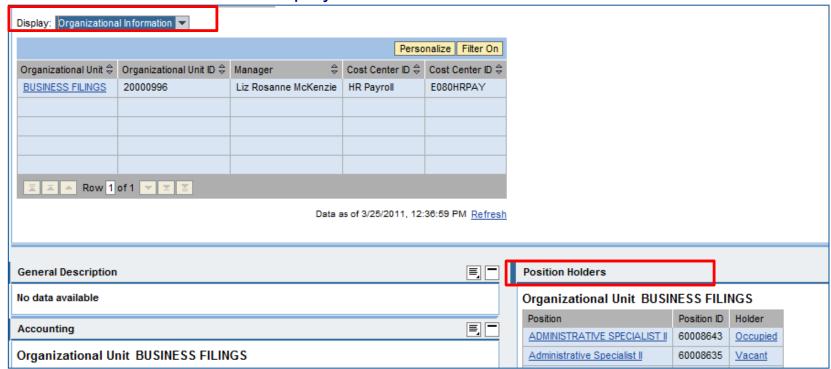
Lesson 6 Learning Objectives



- Outpose Upon completion of this lesson, you should be able to:
 - Access organizational profiles

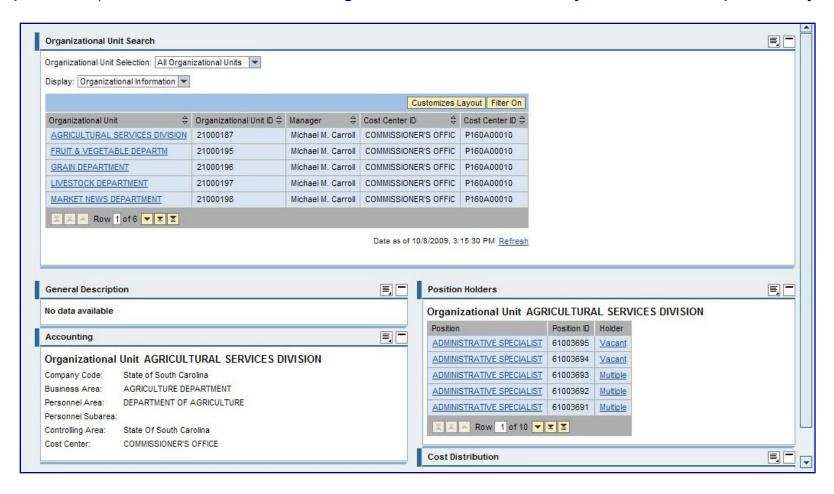


- To access the Organizational Profile expand My Organization folder, then click Organizational Profiles to display details of your organizational unit (department), as well as the lower-level organizational units under your area of responsibility.
- The positions for the Organizational Unit are displayed as active links. Click the position link and a new page launches to display the position details.
- The list can be sorted on any column. To sort, click the arrows to the right of the column name. Additional displays can be used via the 'Filter' button.





You can use the Organizational Profiles tool to display details of your organizational unit (department), as well as lower-level organizational units under your area of responsibility.

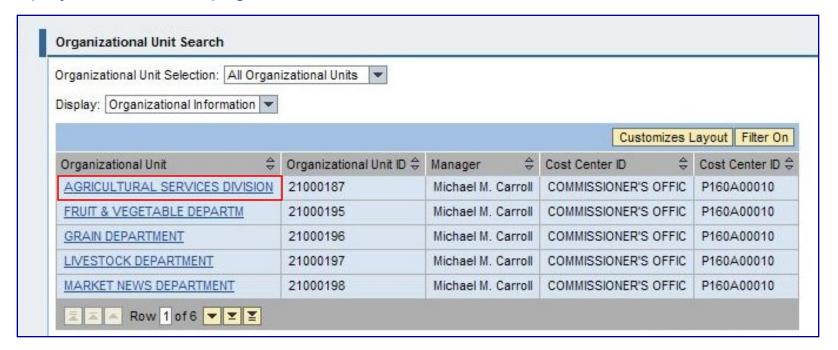




On the top of the Organizational Profile page, select the Organizational Unit whose information you want to review.

As in other Manager Self Service applications, the Organizational Unit's information will be displayed on other parts of the page.

As an example, select Agricultural Services Division, and that unit's information will be displayed on the next page.



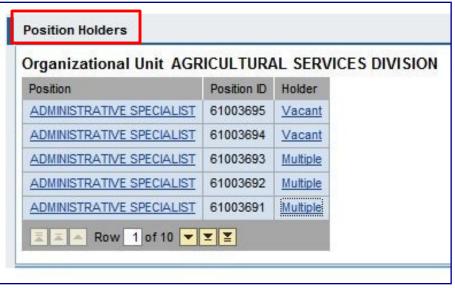


The unit's information is now displayed and it includes:

- Accounting information, and
- Position Holder information.

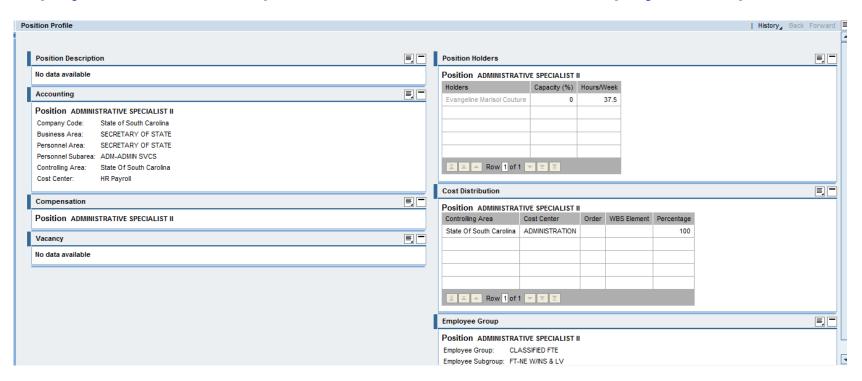
Click the position title in the Position Holders area to see additional detailed information.







The Position titles, information specific to that position is now displayed and includes information on the following: Position Description, Accounting, Compensation, Employee who holds the position, Cost Distribution and Employee Group.



Lesson 6 Summary



- You should now be able to:
 - Access organizational profiles



LESSON 6: View Organizational Profiles



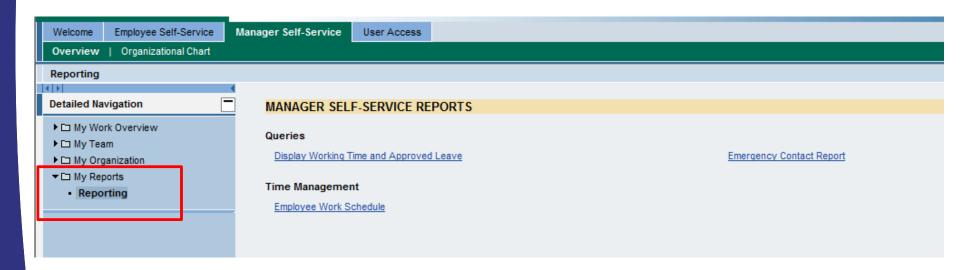
Lesson 7 Learning Objectives



- Outpose Upon completion of this lesson, you should be able to:
 - Access and run select reports



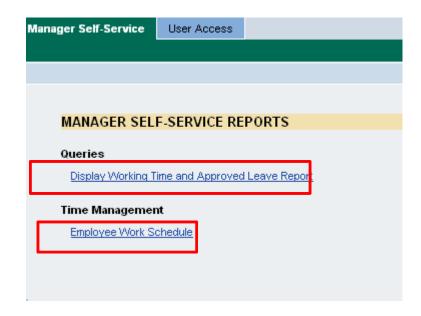
To access manager reports from the Detailed Navigation area, click My Reports.





The **Manager Self-Service Reports** screen contains a list of available reports and queries:

- Display Working Time and Approved
 Leave Report shows time entered by or
 on behalf an employee, as well as an
 employee's approved leave.
- Employee Work Schedule shows the planned working time for an employee each day, as well as the Work Schedule Rule (WSR), also known as the Personal WS. The WSR defines the expected daily, monthly and annual work hours. It also defines the number of expected work days used to determine when an employee will accrue leave and drives shift premiums for eligible employees. It is tied to the Holiday Calendar.



Click on the item you wish to view.



After selecting a report or query, the **Launchpad for Reports** screen appears. This screen allows you to determine the time period and employees you will use to run the report or query.

First, identify the time period for which you wish to view information. Choose the **Period** you wish to view and choose or key in the **Date**.

Then, choose the group of employees you wish to view in the **Selection** field.

Period Today	▼ Date 9/30/2010	67
Selection: Direct Reports Select All Deselect All	▼	Filter On
Employee \$	ID	† inter OIT
Alice Charmaine Ho	10011877	Р
Sun Coburn	10011767	Р
Lou Hager	10011977	Р
Fabian Casey McCord	10011967	Р
Alden Erik Bartley	10011907	Р
Row 1 of 5		



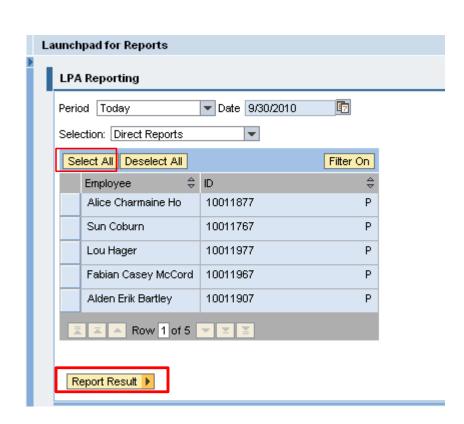
Finally, from the list below, identify the specific employees whose information you wish to view.

For All Employees-Click the Select All button to run the report for all of your employees.

For Some Employees-Hold the CTRL key as you click in the column next to each employee's name whose information you want to review.

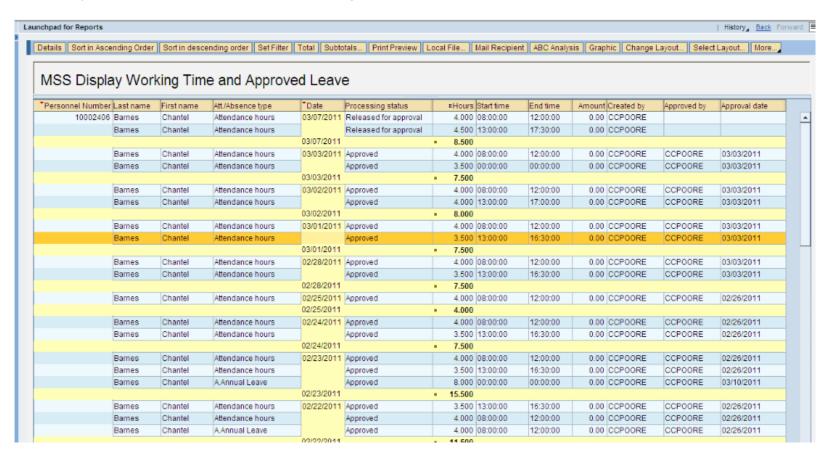
Once you have identified the employee(s) who you want to run the report on, click the Report Result button.

The report opens in a new window.





The Display Working Time and Approved Leave Report shows all time entered by or an behalf of an employee, as well as approved leave requests. This information is based on the requested time period and employee(s) you selected. **NOTE:** All Approved Leave will show **HRADMIN** by default in the **Approved by** field.





The **Employee Work Schedule** shows the planned working time for an employee each day. If you scroll to the right, you will also see the WSR, as well as a description of the WSR. For example the description "M 7.5,TWH 10, F 4hrs" indicates the employee is expected to work 7.5 hours on Monday, 10 hours on Tuesday, Wednesday and Thursday, and 4 hours on Friday and his regular off days are on Saturday and Sunday.



Lesson 7 Summary



- You should now be able to:
 - Access and run select reports



COURSE SUMMARY



Course Summary



You should now be able to:

- Log on and navigate within the MySCEmployee
 Manager Self Service website
- View employee general information and compensation information
- View the team calendar
- Approve or Reject employee leave requests
- Create substitutions
- View organizational profiles
- Access and run Manager Self Service reports



Please complete the course evaluation by clicking the "Launch Course Evaluation" button below.

Your input will help to shape future enhancements to the SCEIS End User Training Program