

Subject: New Enhancement to Improve the Log-in Experience for MySCEmployee Users Effective Friday, April 19

Audience: HR Directors, All MySCEmployee Users

Here at SCEIS, we are always eager to ensure our users have the best experience possible when using all portions of the system. This is especially true for MySCEmployee, which has over 40,000 users throughout state government, more than any other portion of SCEIS.

We sometimes receive Help Desk calls and emails asking us to improve the log-in experience for MySCEmployee users, particularly those who use a shared computer to access the web-based tool. To help improve the experience for these users, on Friday, April 19, the SCEIS Team will remove the “Remember My Password” functionality that is currently available in MySCEmployee.

This enhancement will provide two benefits:

1. The MySCEmployee password field will not automatically populate with an errant word when a user attempts to log into the system on a shared computer, preventing a common cause of confusion and account lock-outs for users.
2. It will prevent potential security risks that could result from people logging into a user's MySCEmployee account using a stored password.

Additional notes on MySCEmployee passwords:

- Remember: If you need to change your MySCEmployee password at any time, we encourage you to use the “Change Password” or “Lost or Forgotten Password” link.
 - Use “[Change Password](#)” when you know the old password that you would like to change.
 - Use “[Lost or Forgotten Password](#)” when you cannot remember your old password, and want to set up a new one by answering your [security questions](#).

We hope this enhancement improves your experience using MySCEmployee.

If you have any questions about this message, please contact the SCEIS Service Desk at (803) 896-0001 (select option 1 for SCEIS help) or use the email form available at the following link: <http://www.sceis.sc.gov/requests/>.