

Statewide Strategic Information Technology Plan New IT GL Codes & How to Use Them

June 17, 2016

Introduction

Statewide Strategic Information Technology Plan

Overview & objective



Why we are changing



What we will do with it

New GL Codes for IT

Created a new definition set for IT-related purchases

Includes new GL codes for IT-related purchases

Used in creating shopping carts and accounts payable

You must enter the GL code for every purchase

New GL Codes for IT

- There are a total of 46 new GL codes created for ITrelated purchases
- Today we will review the codes that will be most commonly used
- ► Each GL code falls into a category and a technical area:
 - Equipment & Supplies
 - Programs, Licenses & Maintenance
 - Network, Circuits & Voice
 - Services

Category Descriptions

- Can you physically touch it?
- Is it hardware?





This purchase is Equipment & **Supplies**

- Is it licensing (user licenses)?
- Is it software maintenance?
- Is it a program/ software that runs on a computer or other IT equipment?









This purchase is Programs, Licenses & Maintenance



Are these local or long distance calling fees?





This purchase is Network, Circuit & Voice





Category Descriptions (cont'd)

Are you paying for a company and/or person to perform a service?

Is this a fee for support from a third party?



This purchase is **Services**

Is this staff augmentation or temporary labor?

Is this a contracted resource managed by South Carolina staff?

Use GL Code: 5020077230

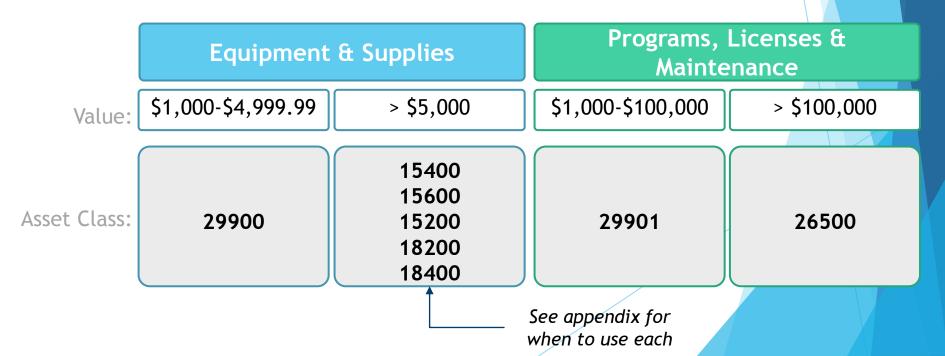


This purchase is IT Contractors

What if it's an Asset?

- The rules and process for treating purchases like an asset have not changed
- The codes for categorizing assets (asset class) have not changed

When to use an Asset Class based on the Value of a Purchase



NEW GL Codes for IT

MORE common codes

End-User Computing

Devices and computer programs (that come standard with the equipment) to perform your day-to-day job.

Examples:

Equipment & Supplies

- Desktop computer
- Laptop computer
- Mouse
- Keyboard

Tablets





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Programs, Licenses & Maintenance

- Word processing and spreadsheet software
- IM/Chat Programs









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Services

 Desktop/laptop repairs done by another company



Print - End User

Printing equipment used to print on standard paper in the office.

Examples:

Equipment & Supplies

- Inkjet printer
- Laser printer
- Copy machine
- Scanner
- Fax
- Printer/scanner/ copy/fax (all-inone)
- Paper and toner



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Programs, Licenses & Maintenance

- Programs to support printing
- Software that control printers connected to the network

PaperCut. P

Services

- Printer repairs done by another company
- Printing services provided by an outside company (Kinkos, Ricoh)



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Print - Enterprise & Mail

Specialty printing equipment used to print unique / non-standard items (e.g., print on envelopes, print checks).

Examples:

Equipment & Supplies

- Specialty
 printers printing on
 envelopes,
 checks, specialty
 paper
- Mail sorters
- Specialty paper/ printing material



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Programs, Licenses & Maintenance

 Programs to support print job workflow for large-scale printing (forms, catalogs, brochures)



Services

- Specialty printer repairs done by another company
- Mail services provided by an outside company (FedEx, USPS)



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Voice Network

Phone calling equipment and related minutes/charges.

Examples:

Equipment & Supplies

- Desk phones
- Conference call equipment
- Call routers (switches, PBX)



Programs, Licenses & Maintenance

Voicemail programs and software



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Services

 Services provided to install, move, add, or change phone lines/ equipment

5020077220

Network, Circuit & Voice

 Local and long distance services/ charges



Storage

Equipment/hardware and systems used to save and archive information.

Examples:

Equipment & Supplies

- Storage hardware for the data center
- USB drives, CD-ROM storage, flash drives, floppy disk
- Hard drives, tape drives









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Programs, Licenses & Maintenance

- Archive and data storage programs
- On-site backup and restore software



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Services

- Archive and data storage to the cloud
- Service provided to store information/ documents (e.g., Iron Mountain)



Application Support

Software licenses and maintenance (and any associated equipment/hardware) related to applications/ computer programs that are already live and in use.

Examples:

Equipment & Supplies

 IT-specific workstation / computer that is used only for coding



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Programs, Licenses & Maintenance

- ERP License Fees
- Accounting/ financial, human resource, inventory management software
- Architectural, educational, law enforcement software
- Database, project management software

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Services

- Software as a Service (SaaS), Cloud, Web-hosted applications / computer programs
- An outside company that provides maintenance on an application/computer program

Let us help you

What other purchases do you make that we did not cover?

If you use Clemson for your Disaster Recovery...

Make sure that you use GL code 5020077120 when logging Disaster Recovery services from Clemson

If you use DTO as your IT provider...

Make sure that you use GL code 5020077240 when logging IT invoices where DTO is the provider

Where to go for help?

Consult the handout provided today

Still having trouble?

Create a Help Desk ticket

Indicate it is in reference to the new IT GLs!

Appendix

NEW GL Codes for IT

LESS common codes

Application Development

Software licenses and maintenance (and any associated equipment/hardware) related to applications/computer programs that are being created/developed.

Examples:

Equipment & Supplies

- Hardware that supports the development environment (not yet live and in use)
- Equipment for testing a new application



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Programs, Licenses & Maintenance

- Computer programming software
- Programs to support application development projects



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Services

 Work by an outside company to develop or enhance computer programs/ applications



Mainframe

A large-capacity computer system with high processing power.

Examples:

Equipment & Supplies

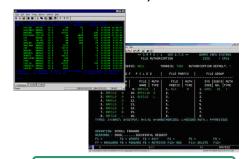
- Mainframe hardware/boxes for the data center
- IBM zSeries equipment



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Programs, Licenses & Maintenance

- Reporting and monitoring programs (that run on the Mainframe)
- System management software and tools (that run on the Mainframe)



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Services

 Outside company that is responsible for running the Mainframe equipment and/or software



Management & Administration

Computer systems/ programs and advisory support for the CIO/CTO and other IT Management groups (such as IT Human Resources, IT Purchasing)

Examples:

Equipment & Supplies

 Specific equipment that is used to support the CIO/CTO information only

Programs, Licenses & Maintenance

- Programs used for training
- Programs used for tracking hours billed to a project



Services

- Management Consultants
- IT-related subscriptions



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Information Security

Computer systems/ programs, special equipment and any work performed by an outside company for the protection of information and systems.

Examples:

Equipment & Supplies

- Firewalls
- Web security gateways
- Encryption equipment



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Programs, Licenses & Maintenance

- Anti-virus, antispam, antimalware programs
- Firewall software



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Services

 Outside company responsible for monitoring the security of the IT environment





Data Network

Equipment and computer programs that make up the secure SC-network and provide access to the Internet.

Examples:

Equipment & Supplies

- Modems, routers, connectors
- Network and Internet cables
- Wifi routers



Programs, Licenses & Maintenance

- Network Operations Center (NOC) programs
- Cisco software



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Services

 An outside company used to install, move, add, or change data network equipment

Network, Circuit & Voice

5020077110

- Data connectivity / bandwidth charges
- Internet access xmty ≥



Disaster Recovery

Equipment and programs that help to bring vital IT systems back up following a natural or human-induced disaster.

Examples:

Equipment & Supplies

- Hardware in data centers used for back-up only
- Dedicated backup equipment



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Programs, Licenses & Maintenance

Off-site backup and recovery programs



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Services

 Outside company that runs a separate, dedicated backup data center



IT Service Desk

Also known as helpdesk - the equipment and systems used by the team of people that take technical support calls, chats, or emails.

Note - this is different from answering phone calls from citizens.

Examples:

Equipment & Supplies

- Headsets
- Computers and equipment (keyboard, mouse) used by helpdesk team
- Call routing equipment



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Programs, Licenses & Maintenance

- Helpdesk tickettracking systems
- Call routing systems



Services

 Third-party company that answers help desk calls



Servers

Equipment and computer programs in the data center that applications rely upon.

Examples:

Equipment & Supplies

Servers / data center hardware









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Programs, Licenses & Maintenance

- Email programs
- Citrix / remote desktop software
- OS Licenses
- System management software and tools (that run on servers)







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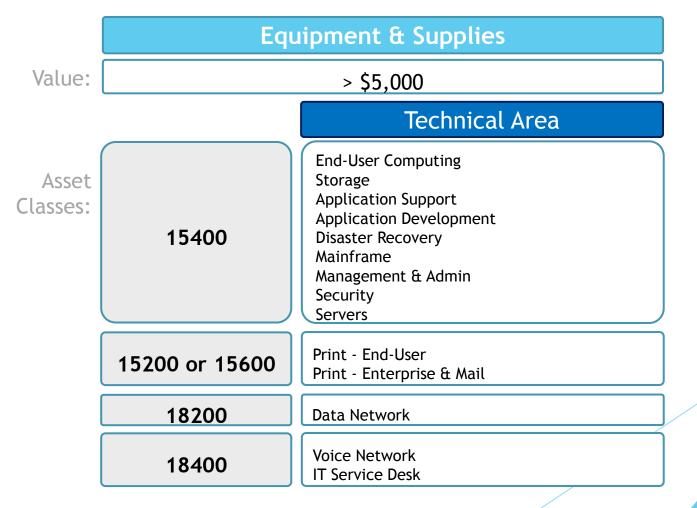
Services

- Outside company that hosts your data center
- Company providing cloudbased services



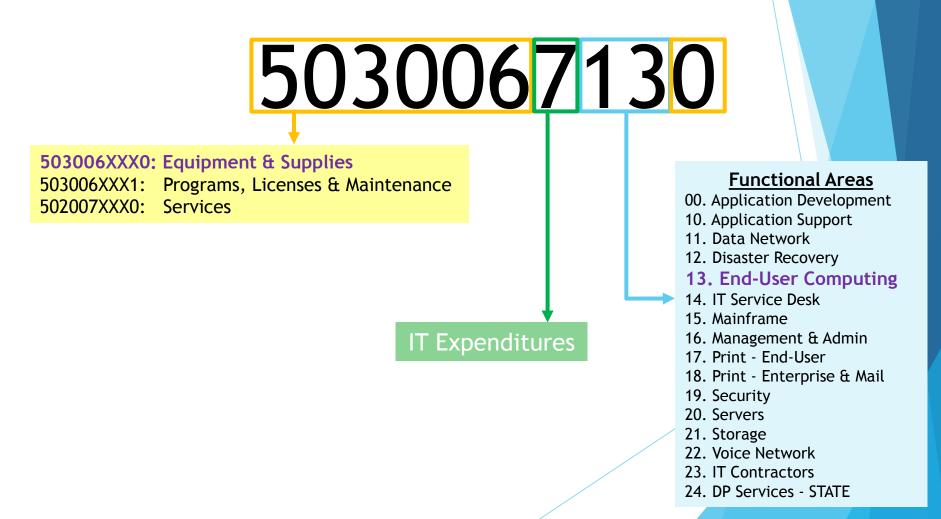
What if it's an Asset? (Equipment & Supplies purchase > \$5000)

For **Equipment & Supplies** purchases over \$5,000, use the following Asset Classes for each Technical Area.



GL Account Construction Example

If you are purchasing an HP Laptop, use the code for Equipment & Supplies - End-User Computing:



New IT GL Codes

Below is a summary of all new IT GL codes

	Cost Categories				
		Equipment & Supplies	Programs, Licenses & Maintenance	Services	Network, Circuit & Voice
	Application Development	5030067000	5030067001	5020077000	
	Application Support	5030067100	5030067101	5020077100	
	Data Network	5030067110	5030067111	5020077110	5020077112
	Disaster Recovery	5030067120	5030067121	5020077120	
IT	End-User Computing	5030067130	5030067131	5020077130	
Functional	IT Service Desk	5030067140	5030067141	5020077140	
Area	Mainframe	5030067150	5030067151	5020077150	
	Management & Admin	5030067160	5030067161	5020077160	
	Print - End-User	5030067170	5030067171	5020077170	
	Print - Enterprise & Mail	5030067180	5030067181	5020077180	
	Information Security	5030067190	5030067191	5020077190	
	Servers	5030067200	5030067201	5020077200	
	Storage	5030067210	5030067211	5020077210	
	Voice Network	5030067220	5030067221	5020077220	5020077222
	IT Contractors	5020077230			
	DP Services - STATE	5020077240			