




Purchase Orders SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Line X: Function area XXXX is not defined</p>	<p>Problem: The PO is in a Saved status. The system is informing you that the Functional Area you have keyed-in is not defined. For example, an agency may use their Business Area, L040, plus an underscore and four additional digits. A typical functional area is nine characters, with the first four characters always being the business area, and the fifth character being either an “X” or an underscore “_”. In some cases, the functional area can be up to sixteen characters.</p> <p>Solution: First, check that your Functional Area was keyed in correctly. If it was keyed correctly, complete the following steps:</p> <ol style="list-style-type: none">1. Compare the Functional Area in SRM with the Functional Area in ECC, and you will see that the Account Assignment’s Functional Area was changed on another version at a previous date. This removed the required data.2. Delete the current version of the Purchase Order (PO) in SRM and restore the Functional Area as it was. Then re-order the PO.