Purchase Orders
SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
⚠️ Back-End Error: With non-valuated GR please also enter GR indicator	**Problem:** This error was caused by trying to remove the GR Indicator in SRM after a Goods Receipt had been processed on the Line Item. **Solution**: 1. Go to the "Related Documents" tab in SRM. 2. Place the Purchase Order in Edit mode and select the checkbox for the Goods Receipt / Confirmation of Performance of Service. 3. Select "Check" so the system will validate all of the software, applications, and programs. Then the error will disappear because the root problem has been resolved. 4. Now select Order, then refresh the page until the status of the Purchase Order is Ordered.