Purchase Orders
SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
⚠ Category XXXXX deviates from category XXXXX in corresponding contract item	**Problem:** Product Category was changed on a contract that had a Follow-on Document. For example, instead of changing the Product Category from 20420 to 97100, contract Line Item #1 should have its Status changed from "Active" to "Inactive." However, prior to this action, the agency should have investigated to see if there were any Follow-on Documents previously created with the Product Category of 20420. These previous Purchase Orders (PO) should have been "reduced" if there was any PO History on any specific Line Item. Then a second contract Line Item should have created with the revised Product Category of 97100. **Solution:** Submit a ticket to the [SCEIS Help Desk]().