




Purchase Orders SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
 Enter a Product Type	<p>Problem: This error is generated by the SCEIS system and may occur when a user is trying to edit the Purchase Order (PO). The PO can no longer be used.</p> <p>Solution: Contact the SCEIS Help Desk so that the SCEIS team can unencumber funds on PO. After the PO Line Item is unencumbered, the user will need to create a new Shopping Cart/PO.</p>