




Purchase Orders SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Back-End Error Indicator for GR used not allowed</p>	<p>Problem: The user is attempting to process a Goods Receipt, however, the Purchase Order (PO) Line Item was created with the “Related Documents” tab’s “Goods Receipt/Confirmation of Performance of Service” checkbox unchecked, indicating that a Goods Receipt is not required.</p> <p>Solution: Because there is a PO History with an Invoice Receipt but without a Goods Receipt, a Goods Receipt cannot be processed on this specific Line Item.</p>