




Purchase Orders SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Back-End Error: Account assignment item cannot be deleted (GR/invoice exist)</p>	<p>Problem: The Line Item already has a follow-on document in SRM and ECC. SRM cannot accept this change to the Line Item.</p> <p>Solution: If an Invoice Receipt has processed and now the agency desires to change the G/L, then a Journal Entry to change the Account Assignment data must be performed by FI/FM personnel. Do not save the Account Assignment data change you are attempting to key-in to the Line Item. If you have saved the data in SRM, then display the identical Line Item in ECC and re-key the Account Assignment data that is in ECC into SRM.</p>