

From: sceis-ast@sceis.sc.gov

To: AST Leads, Procurement Directors, Finance Directors

CC: SCEIS Team, SCEIS Service Desk

Subject: SRM 7.2 “No Transaction Type Available” Error Resolved

Good Afternoon SCEIS Users -

In the October 30, 2013 email entitled “SRM 7.2 Freeze/Cutover Activities,” SCEIS informed you that Shopping Carts which were initiated in Supplier Relationship Management (SRM) 5.0 and approved will be active in SRM 7.2 at the time of Go-Live. However, SCEIS experienced a problem that prevented the buyer from selecting a Transaction Type to create a purchase order.

As of today, Thursday, December 12, 2013, this issue has been corrected and buyers may now select a Shopping Cart that was approved prior to the freeze (November 8, 2013) and convert the Shopping Cart into a Purchase Order by selecting the appropriate Transaction Type.

To avoid creating a duplicate Purchase Order, agencies should determine if a different Shopping Cart was created after the freeze which has satisfied the original Shopping Cart’s requirement. If the agency has created a different Shopping Cart to manage the requirement, the buyer can re-distribute the original Shopping Cart to “SCEIS Team Member” via SRM SPUR Redistribute Workload. Click the link below to see the uPerform document on the SRM SPUR Redistribute Workload process.

[SRM SPUR Redistribute Workload uPerform](#)

If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at SCEISHelpDesk@sceis.sc.gov.