

From: sceis@sceis.sc.gov

To: Procurement Directors, Finance Directors, AST Leads

Cc: SCEIS Team

Subject: Internet Explorer 8 is the Supported Browser for SAP

Good Morning:

The SCEIS Team would like to remind users that the supported web browser for SAP is Internet Explorer Version 8. Your agency may be successfully using a web browser other than Internet Explorer Version 8; however, if you are experiencing issues such as the blue spinning wheel or the inability to open a contract catalog, SCEIS suggests using Internet Explorer 8.

To determine what version of Internet Explorer is installed on your computer, complete the following steps:

1. Double-click the Internet Explorer icon to open the browser.
2. Under the **Help** menu, select **About Internet Explorer**.
3. A window should pop up and tell you what version you are using.

If you are having SCEIS issues and are not using Internet Explorer 8, contact your agency's Information Technology division for further assistance.

If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at SCEISHelpDesk@sceis.sc.gov.

Thank you,
The SCEIS Team