From: sceis-ast@sceis.sc.gov

To: AST Leads, Procurement Directors, Finance Directors

CC: SCEIS Team, SCEIS Service Desk

Subject: SRM 7.2 Update: Goods Receipt, Internet Explorer Browser Versions, Purchase Orders, Shopping Carts, Tax Calculation

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Good Morning SCEIS Users -

The SCEIS Team would like to provide the following status updates on Supplier Relationship Management (SRM) 7.2 issues.

<u>Goods Receipt</u> (Error: Purchase Order has not been released)
Status: Testing
Target Date for Resolution: Friday, December 27

The error message "the purchase order has not been released" that prevented the creation of goods receipt in MIGO pertains to agencies with release strategy. We have identified a resolution and are working to get it into production.

<u>Internet Explorer Browser Versions 8, 9, 10 and 11</u>
Status: Testing
Target Date for Resolution: Monday, December 30

The patch updates should resolve a significant number of browser issues. Users that continue to have browser issues after December 30 may need to involve their agency's Information Technology staff to assist.

<u>SRM Delivery Address</u>
Status: Analysis
Date of Resolution for Printed Form: Friday, December 13
Target Date for Resolution of Display on Screen: A target date will be determined when analysis is complete.

On December 13, the incorrect ship to address on the printed form was corrected. Additional analysis is underway to correct the ship to address display on screen.

<u>Sales Tax Calculation</u>
Status: In Process
Target Date for Resolution: Tuesday, December 31

The sales tax jurisdiction codes are currently being applied and should be completed soon. Accounts Payable (AP) will adjust any discrepancies in the meantime.

Unable to Add Invoicing Party in a Purchase Order
Status: Analysis
Target Date for Resolution: A target date will be determined when analysis is complete.

Until a resolution is implemented, users can add an Invoicing Party in Accounts Payable by following the instructions below:
1. On the Invoice screen, click the **Details** tab.
2. In the **Inv. Party** (Invoicing Party) field, enter the correct vendor number. As long as the federal identification numbers are the same, the system will allow the change.

Purchase Order Form Print
Status: Analysis and Testing
Target Date for Resolution of Forms: Form changes will be put in Production in several stages.

We have made progress and moved some resolutions into production for the ZCMS and Inventory forms. We will continue to see progress on these forms as work is done. The Standard and Blanket forms are being worked as well.

Shopping Carts Created from a Purchase Requisition Going to Wrong Purchasing Group
Status: Testing
Target Date for Resolution: Thursday, December 19

SCEIS is manually redistributing shopping carts created from a purchase requisition prior to the resolution being implemented.

<u>Purchase Order with Status of Deleted is Not Releasing Encumbrance</u>
Status: Resolved
Date of Resolution: Tuesday, December 17

A resolution was implemented on Tuesday, December 17 for deletion at the header level. This resolution only impacts purchase orders processed after December 17. Purchase orders processed prior to December 17 may require additional steps from impacted agencies. A separate communication with instructions will be provided to those agencies impacted.

<u>Sole Source Purchase Order</u> (Error: Buffer Table not up to date)
Status: Resolved
Date of Resolution: Thursday, December 19

Users should no longer receive the error message "buffer table not up to date" when selecting Sole Source as the purchase order type. Users should be able to correct their purchase orders and select Sole Source.

The SCEIS Team will continue to send updates as resolutions are implemented. We appreciate your continued support during this transition period. If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at [SCEISHelpDesk@sceis.sc.gov.](mailto:SCEISHelpDesk@sceis.sc.gov)

Thank you,
The SCEIS Team