Good Afternoon SCEIS Users -

The SCEIS Team would like to provide the following status updates on Supplier Relationship Management (SRM) 7.2 issues.

Shopping Carts Created from a Purchase Requisition Going to Wrong Purchasing Group
Status: In Process
Target Date for Resolution: Friday, January 17, 2014

SCEIS is manually redistributing shopping carts created from a purchase requisition that were erroneously sent to another purchasing group prior to the resolution being implemented.

Sales Tax Calculation
Status: Resolved
Date of Resolution: Monday, January 6, 2014

Internet Explorer Browser Versions 8, 9, 10 and 11
Status: Resolved
Date of Resolution: Monday, December 30, 2013

The patch updates should resolve a significant number of browser issues. Users that continue to have browser issues after December 30 may need to involve their agency's Information Technology staff to assist.

Purchase Order Form Print
Status: In Process
Target Date for Resolution of Forms: Form changes will be put in Production in several stages.

We have made progress and moved some resolutions into production for the ZCMS and Inventory forms. We will continue to see progress on these forms as work is done. The Standard and Blanket forms are being worked as well.

Purchase Order with Status of Deleted is Not Releasing Encumbrance
Status: In Process
Date of Resolution: A target date will be determined when analysis is complete.

Users should not delete at the purchase order header level. Purchase orders deleted at the header level prior to December 17 will require additional steps. A separate communication with instructions will be provided at a later date.

Unable to Add Invoicing Party in a Purchase Order
Status: Resolved
Date of Resolution: January 7, 2014

Users can add Invoicing Party to a purchase order at the header level in SRM. ECC (Enterprise Core Component) will also be updated.

SRM Delivery Address
Status: Partly Resolved
Date of Resolution for Printed Form: Friday, December 13
Target Date for Resolution of Display on Screen: A target date will be determined when analysis is complete.

On December 13, the incorrect ship to address on the printed form was corrected. Additional analysis is underway to correct the ship to address display on screen.

Goods Receipt (Error: Purchase Order has not been released)
Status: Testing
Target Date for Resolution: Friday, January 10, 2014

The error message "the purchase order has not been released" that prevents the creation of goods receipt in MIGO pertains only to agencies with purchase order release strategy. We have identified a resolution and are working to get it into production.

Options to Header Freight on Purchase Order

As a reminder, SAP does not support conditions at the purchase order header level in SRM 7.2. Therefore, the previous header condition functionally used in ECC is no longer available in SRM. Conditions at the line item are available. The help document **"Options to Header Freight on Purchase Order"** in the November 22, 2013 email entitled "SRM 7.2 Go-Live is Monday, November 25, 2013," provides options offered as alternatives in using line item conditions. Click the link below to view the help document.

Options to Header Freight on Purchase Order

The SCEIS Team will continue to send updates as resolutions are implemented. We appreciate your continued support during this transition period. If you have any questions about this

message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at [SCEISHelpDesk@sceis.sc.gov.](mailto:SCEISHelpDesk@sceis.sc.gov)

Thank you,
The SCEIS Team