

This e-mail message was distributed on Friday, April 25, 2014.

**From:** [sceis-ast@sceis.sc.gov](mailto:sceis-ast@sceis.sc.gov)

**To:** AST Leads, Procurement Directors, Finance Directors

**CC:** SCEIS Team, SCEIS Service Desk

**Subject:** SRM 7.2 Update: Internet Explorer Browser Issues, Shopping Carts, Purchase Orders and Bids

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Good Afternoon SCEIS Users -

The SCEIS Team would like to provide the following status updates on Supplier Relationship Management (SRM) 7.2 issues.

**Internet Explorer Version 11**

**Status:** Plans for Version 11 testing are underway

**Target Date of Resolution:** A target date will be determined once analysis is complete.

Internet Explorer 11 (IE11) is a version of Internet Explorer, a web browser by Microsoft that was released October 17, 2013. The SCEIS Team will further test the compatibility of Internet Explorer Version 11 with SRM 7.2.

**Shopping Cart Email Notification Issues**

**Status:** In Process

**Target Date of Resolution:** A target date will be determined once analysis is complete.

Non-approvers are receiving approval notifications. Approvers are not always receiving notifications or are receiving double notifications.

**Shopping Cart Creates Two Purchase Orders**

**Status:** In Process

**Target Date of Resolution:** Friday, May 2, 2014

Some shopping carts with more than one line item create two purchase orders to the same vendor. Also, when trying to combine two carts into one purchase order, the system generates two purchase orders.

**SCEIS Root Text in Delivery Address**

**Status:** Resolved

**Date of Resolution:** Thursday, March 27, 2014

SCEIS created the following help document to provide a guide for users to manage the delivery address.

["Delivery Point" Data Fields in Shopping Cart and "Deliver To" Data Fields in Purchase Order](#)

**Error "Procurement Profile PR cannot be changed"**

**Status:** Resolved

**Date of Resolution:** Friday, April 4, 2014

Contact SCEIS if there are inventory purchase requisition for inventory that need to be changed the quantity. This applies to purchase requisition for inventory created prior to the SRM upgrade.

**Deleting a Purchase Order**

In the January 31, 2014 Materials Management User Group meeting, the SCEIS Team demonstrated how to delete a purchase order at the header level and at the line item. Below are help documents that provide step-by-step instructions for deleting a purchase order at the header level and at the line item.

[Delete a Purchase Order at the Header Level](#)

[Delete a Purchase Order at the Line Item](#)

**Purchase Order Form Print**

**Status:** In Process

**Target Date of Resolution of Forms:** Form changes will be put in Production in several stages.

SCEIS will continue to make improvements to the purchase order forms.

- **Expanded Header Text Limit for Vendor Information on April 18, 2014** - At the March 28, 2014 SCEIS User Group Meeting, users reported that they were unable to add clear, neat and concise Header Text for vendor information and related field limit for printing Header. SCEIS expanded the header text limit for vendor information on April 18, 2014.

**Inability to Add Items to Bid**

**Status:** Resolved

**Date of Resolution:** Friday, April 4, 2014

Users (vendors) should now be able to add line items such as alternates and substitutes to a bid solicitation.

**Inability to Copy and Paste Items to RFx**

**Status:** Resolved

**Target Date of Resolution:** Friday, April 4, 2014

Users should be able to copy and paste items to an RFx.

The SCEIS Team will continue to send updates as resolutions are implemented. We appreciate your continued support during this transition period. For the latest information on SRM 7.2 messages and updates, visit the Messages and Updates page on the SRM 7.2 microsite (<http://sceis.sc.gov/page.aspx?id=269>).

If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at [SCEISHelpDesk@sceis.sc.gov](mailto:SCEISHelpDesk@sceis.sc.gov).

Thank you,  
The SCEIS Team