

From: sceis-ast@sceis.sc.gov

To: AST Leads, Procurement Directors, Finance Directors

CC: SCEIS Team, SCEIS Service Desk

Subject: SRM 7.2 Update: Shopping Carts, Purchase Orders, Goods Receipt, Internet Explorer Browser Versions, and Contracts

Good Morning SCEIS Users -

The SCEIS Team would like to provide the following status updates on Supplier Relationship Management (SRM) 7.2 issues.

Internet Explorer Versions 8, 9, 10, and 11

Status: Resolved

Date of Resolution: December 30, 2013

Users that continue to have browser issues after December 30 may need to involve their agency's Information Technology staff to assist.

Note: As a result of the User Group input, SCEIS will further analyze this issue and provide a follow-up on browser versions.

Deleted Shopping Cart when in "Ordered" Status

Status: In Process

Target Date of Resolution: A target date will be determined once analysis is complete.

When a user clicks "Order" and then deletes the shopping cart, the hopping cart is removed from their work list but remains in the approver's work list. The approver is unable to remove the shopping cart from their inbox.

Shopping Cart Email Notification Issues

Status: In Process

Target Date of Resolution: A target date will be determined once analysis is complete.

Non-approvers are receiving approval notifications. Approvers are not always receiving notifications or are receiving double notifications.

Shopping Carts Created from a Purchase Requisition Going to Wrong Purchasing Group (Automated Program)

Status: Resolved

Date of Resolution: January 17, 2014

An automated program was corrected on January 17 to successfully send the Purchase Requisitions to the correct Purchasing Group.

Part 2 - Shopping Carts Created from a Purchase Requisition Going to Wrong Purchasing Group (Prior to Automated Program)

Status: In Process

Target Date of Resolution: February 7, 2014

SCEIS is manually redistributing shopping carts from a purchase requisition that were erroneously sent to another purchasing group prior to the automated resolution being implemented.

Purchase Order Vendor Text

Status: In Process

Date of Resolution: A target date will be determined once analysis is complete.

The status of this issue was changed from "Resolved" to "In Process" after the January 31, 2014 Materials Management User Group meeting. Users requested that the SCEIS Team analyze the appearance of the # sign in Vendor Text.

SRM Delivery Address

Status: Partly Resolved

Date of Resolution for Printed Form: December 13, 2013

Target Date for Resolution of Display on Screen: February 7, 2014

On December 13, the incorrect ship to address on the printed form was corrected. Additional analysis is underway to correct the ship to address display on screen.

Purchase Order with Status of Deleted is Not Releasing Encumbrance

Status: Resolved

Date of Resolution: January 24, 2014

Users should not delete at the purchase order header level. Purchase orders deleted at the header level prior to December 17 will require additional steps. A separate communication with instructions will be provided at a later date.

Options to Header Freight on Purchase Order

Status: Resolved

Date of Resolution: November 22, 2013

SAP does not support conditions at the purchase order header level in SRM 7.2. Therefore, the previous Header Condition functionally used in ECC is no longer available in SRM. Conditions at the line item are available.

For alternatives to using line item conditions, reference the help document [“Options to Header Freight on Purchase Order”](#) published in the November 22, 2013 SCEIS Communication.

Using “Unplanned Freight” in Accounts Payable is also an option. A help document will be sent through SCEIS Communications in the near future.

Inability to Add Purchase Order Conditions on Line Item

Status: In Process

Target Date of Resolution: February 14, 2014

Users are unable to add freight, trade-in, or other conditions on the line item.

No Validity Date on Operating Lease, ZOPE, Transaction Type

Status: In Process

Target Date of Resolution: February 14, 2014

There are no fields to enter data for the beginning date and ending date on the operating lease purchase order.

Edit Button on Purchase Order Disappears

Status: In Process

Target Date of Resolution: A target date will be determined once analysis is complete.

User receives “Error in Process” message and is unable to print purchase order. The SCEIS Materials Management Team will restore the Edit button until the issue is resolved.

Inability to Perform Goods Receipt on Inventory Purchase Order

Status: Resolved

Date of Resolution: January 24, 2014

Users no longer receive the error message “No funds center entered/derived in item ...” when attempting to perform goods receipt on an inventory purchase order.

Inability to Add Items to RFx

Status: In Process

Target Date of Resolution: February 7, 2014

When creating a solicitation, users are unable to add line items.

Inability to Copy and Paste Items to RFx

Status: In Process

Target Date of Resolution: February 7, 2014

When creating a solicitation, users are unable to copy and paste items.

Error “Contract has exceeded target value”

Status: Resolved

Date of Resolution: January 23, 2014

Before the resolution, the system looked at target value at each line item and header. The system now looks at target value at the header.

Inability to Create Contracts with Conditions Only (such as %) and No Price

Status: In Process

Target Date of Resolution: February 7, 2014

Currently, the system requires condition and price. Users need to be able to create a condition with no price.

Inability to Add Attachments

Status: In Process

Target Date of Resolution: A target date will be determined once analysis is complete.

Users are unable to add attachments to shopping carts, purchase orders, or RFx.

The SCEIS Team will continue to send updates as resolutions are implemented. We appreciate your continued support during this transition period. If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at SCEISHelpDesk@sceis.sc.gov.

Thank you,
The SCEIS Team