From: sceis-ast@sceis.sc.gov

To: AST Leads, Procurement Directors, Finance Directors

CC: SCEIS Team, SCEIS Service Desk

Subject: SRM 7.2 Update: Internet Explorer Browser Issues, Shopping Carts, Purchase Orders and Bids
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Good Afternoon SCEIS Users -

The SCEIS Team would like to provide the following status updates on Supplier Relationship Management (SRM) 7.2 issues.

Internet Explorer Version 11
Status: Plans for Version 11 testing are underway
Target Date of Resolution: A target date will be determined once analysis is complete.

Internet Explorer 11 (IE11) is a version of Internet Explorer, a web browser by Microsoft that was released October 17, 2013. The SCEIS Team will further test the compatibility of Internet Explorer Version 11 with SRM 7.2.

Deleted Shopping Cart when in "Ordered" Status
Status: Resolved
Date of Resolution: Tuesday, March 11, 2014

When a user clicks "Order" and then deletes the shopping cart, the shopping cart is removed from their work list and will also be removed from the approver's work list by clicking the refresh icon.

Shopping Cart Email Notification Issues
Status: In Process
Target Date of Resolution: A target date will be determined once analysis is complete.

Non-approvers are receiving approval notifications. Approvers are not always receiving notifications or are receiving double notifications.

Edit Button on Purchase Order Disappears (Error in Process)
Status: Resolved
Date of Resolution: Friday, April 4, 2014

If an error occurs while processing a purchase order, users will now receive a hard stop with a message or messages related to the error. The user will then have to resolve the error(s) before proceeding to place the purchase order in "Ordered" status. The help document below,

"Guide on Hard Stops When Creating Purchase Orders," will assist users in identifying and resolving error messages.

[Guide on Hard Stops When Creating Purchase Orders](#)

Unable to Add Invoicing Party in a Purchase Order
Status: Resolved
Date of Resolution: Friday, March 7, 2014

Users can add Invoicing Party to a purchase order at the header level in SRM. The Invoicing Party is now updating the purchase order in ECC (Enterprise Core Component).

Error "Procurement Profile PR cannot be changed"
Status: In Process
Target Date of Resolution: Wednesday, April 30, 2014

User receives an error when attempting to change quantity in a purchase requisition for inventory. This applies to requisitions created before go-live and after go-live.

Incorrect Vendor in Enterprise Core Component (ECC)
Status: Resolved
Target Date of Resolution: Thursday, March 27, 2014

SCEIS found and resolved the issue of vendor differences in SRM and ECC for purchase orders created after March 27 and cleaned up vendor differences on purchase orders created before March 27, 2014.

Purchase Order Form Print
Status: In Process
Target Date of Resolution of Forms: Form changes will be put in Production in several stages.

SCEIS will continue to make improvements to the purchase order forms.

Inability to Add Items to Bid
Status: In Process
Target Date of Resolution: Monday, March 31, 2014

When creating a solicitation, users are unable to add line items.

Inability to Copy and Paste Items to RFx
Status: In Process
Target Date of Resolution: Monday, March 31, 2014

When creating a solicitation, users are unable to copy and paste items.

Shopping Cart Creates Two Purchase Orders
Status: In Process
Target Date of Resolution: Friday, April 18, 2014

Some shopping carts with more than one line item create two purchase orders to the same vendor. Also, when trying to combine two carts into one purchase order, the system generates two purchase orders.

The SCEIS Team will continue to send updates as resolutions are implemented. We appreciate your continued support during this transition period. For the latest information on SRM 7.2 messages and updates, visit the Messages and Updates page on the SRM 7.2 microsite (http://sceis.sc.gov/page.aspx?id=269).

If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at SCEISHelpDesk@sceis.sc.gov.

Thank you,
The SCEIS Team