

From: sceis-ast@sceis.sc.gov

To: AST Leads, Procurement Directors, Finance Directors

CC: SCEIS Team, SCEIS Service Desk

Subject: SRM 7.2 Update: Internet Explorer Browser Issues, Shopping Carts, Purchase Orders, Bids and Contracts

Good Afternoon SCEIS Users -

The SCEIS Team would like to provide the following status updates on Supplier Relationship Management (SRM) 7.2 issues.

Internet Explorer Version 11

Status: Plans for Version 11 testing are underway

Target Date of Resolution: A target date will be determined once analysis is complete.

Internet Explorer 11 (IE11) is a version of Internet Explorer, a web browser by Microsoft that was released October 17, 2013. The SCEIS Team will further test the compatibility of Internet Explorer Version 11 with SRM 7.2.

Deleted Shopping Cart when in "Ordered" Status

Status: In Process

Target Date of Resolution: A target date will be determined once analysis is complete.

When a user clicks "Order" and then deletes the shopping cart, the shopping cart is removed from their work list but remains in the approver's work list. The approver is unable to remove the shopping cart from their inbox.

Shopping Cart Email Notification Issues

Status: In Process

Target Date of Resolution: A target date will be determined once analysis is complete.

Non-approvers are receiving approval notifications. Approvers are not always receiving notifications or are receiving double notifications.

Part 2 - Shopping Carts Created from a Purchase Requisition Going to Wrong Purchasing Group (Prior to Automated Program)

Status: Resolved

Date of Resolution: Wednesday, February 26, 2014

SCEIS manually redistributed shopping carts from a purchase requisition that were erroneously sent to another purchasing group prior to the automated resolution being implemented.

Edit Button on Purchase Order Disappears

Status: In Process

Target Date for Resolution: A target date will be determined once analysis is complete.

User receives "Error in Process" message and is unable to print purchase order. The SCEIS Materials Management Team will restore the Edit button until the issue is resolved.

Unable to Add Invoicing Party in a Purchase Order

Status: In Process

Target Date of Resolution: Friday, March 7, 2014

Users can add Invoicing Party to a purchase order at the header level in SRM. The Invoicing Party is not updating the purchase order in ECC (Enterprise Core Component). This resolution will update the purchase order in ECC.

Error "Procurement Profile PR cannot be changed"

Status: In Process

Target Date of Resolution: Friday, March 14, 2014

User receives an error when attempting to change quantity in a purchase requisition for inventory. This applies to requisitions created before go-live and after go-live.

No Validity Date on Operating Lease, ZOPE, Transaction Type

Status: Resolved

Date of Resolution: Friday, February 21, 2014

The fields to enter the beginning date and the ending date of an operating lease are now visible on the screen.

Incorrect Vendor in Enterprise Core Component (ECC)

Status: In Process

Target Date of Resolution: Friday, March 21, 2014

Sporadically, when a vendor is assigned to a purchase order in SRM, the SCEIS system assigns a different vendor in ECC for payment. Vendor is correct on the purchase order but incorrect in ECC.

Inability to Add Purchase Order Conditions on Line Item

Status: Resolved

Date of Resolution: Friday, February 28, 2014

The SCEIS system now allows entry of a condition such as a trade-in or a freight cost on each line item.

Options to Header Freight on Purchase Order

Status: Resolved

Date of Resolution: Friday, November 22, 2014

For alternatives to using line item conditions, the help document "Options to Header Freight on Purchase Order" was sent in the November 22, 2013 email entitled "SRM 7.2 Go-Live is Monday, November 25, 2013." **This document was recently revised. Click the link below for the updated help document.**

[Options to Header Freight on Purchase Order](#)

Using "Unplanned Freight" in Accounts Payable is also an option based on agency policy. Click the link below to view the help document on "Unplanned Freight."

[Options to Header Freight on Purchase Order - Unplanned Freight Cost](#)

Purchase Order Form Print

Status: In Process

Target Date for Resolution of Forms: Form changes will be put in Production in several stages.

We have made progress and moved some resolutions into production for the ZCMS and Inventory forms. We will continue to see progress on these forms as work is done. The Standard and Blanket forms are being worked as well.

Inability to Add Attachments

Status: Resolved

Date of Resolution: Friday, February 7, 2014

Users were adding a title description longer than the 30 characters required by standard SAP. Users were also adding attachments larger than the 10MB required by standard SAP. With this resolution, users now get a pop-up message reminding them of the SAP requirements.

Inability to Create Contracts with Conditions Only (such as %) and No Price

Status: Resolved

Date of Resolution: Friday, February 7, 2014

Users are now able to create a condition with no price.

Inability to Add Items to Bid

Status: In Process

Target Date of Resolution: Monday, March 31, 2014

When creating a solicitation, users are unable to add line items.

Inability to Copy and Paste Items to RFx

This email message was distributed on Tuesday, March 4, 2014.

Status: In Process

Target Date of Resolution: Monday, March 31, 2014

When creating a solicitation, users are unable to copy and paste items.

The SCEIS Team will continue to send updates as resolutions are implemented. We appreciate your continued support during this transition period. For the latest information on SRM 7.2 messages and updates, visit the Messages and Updates page on the SRM 7.2 microsite (<http://sceis.sc.gov/page.aspx?id=269>).

If you have any questions about this message, contact the SCEIS Help Desk at (803) 896-0001 (Select option 1 for SCEIS Help) or by email at SCEISHelpDesk@sceis.sc.gov.

Thank you,
The SCEIS Team