




Shopping Cart SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Product xxxxxx or its view is deleted from plant xxxx or flagged for deletion</p>	<p>Problem: The Product (Material Master) is not extended to the Plant that the user is attempting to consume the product from. (Ex. 108716, TAPE SEALING CLEAR 2X60 YDS) is not extended to the Plant DC01; however you are trying to consume the product from DC01, and so you are getting the hard stop.</p> <p>Solution: Edit the shopping cart and select the correct Plant that the material is extended to.</p>