




## Shopping Cart SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Line x: Enter the account assignment distribution details</p>	<p><b>Problem:</b> When creating a shopping cart, you may get one or all of these hard stops. These errors mean you have not completed your entry of the account assignment data or that the data you entered is incorrect.</p> <p><b>Solution:</b> Verify all the data with your agency's finance department. As you enter the correct data, the hard stops will start to disappear. Click on the check or refresh button to verify.</p>