




## Shopping Cart SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Line x: Block on Source of Supply</p>	<p><b>Problem:</b> The CG's Office has blocked the Vendor that has been entered in the "Preferred Supplier" or the "Assigned Supplier" field in the Shopping Cart.</p> <p><i>**A SCEIS Helpdesk ticket is not required to resolve this issue**</i></p> <p><b>Solution:</b> SCEIS suggests that you contact your agency's Buyer for advisement as to how to proceed with resolving the issue.</p>