



Shopping Cart SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p><input checked="" type="checkbox"/> Line x: Contact CG's Office if any vendor questions</p>	<p>Problem: The CG's Office has blocked the Vendor that has been entered in the "Preferred Supplier" or the "Assigned Supplier" field in the Shopping Cart.</p> <p><i>**A SCEIS Helpdesk ticket is not required to resolve this issue**</i></p> <p>Solution: SCEIS suggests that you contact your agency's Buyer for advisement as to how to proceed with resolving the issue.</p>