




Shopping Cart SRM Guide to Hard Stop and Common Errors

Error or Issue	Resolution
<p> Line x: UM TB cannot be converted to UM EA of the corresponding contract item</p>	<p>Solution/Problem: Vendor has set parameters that will not allow UM to be converted from UM TB to UM EA.</p> <p>Additional Solution/Problem: This issue has to be resolved by Punch-Out contract vendor. Unit of measure cannot be converted to corresponding contract item. User should select a vendor Punch-Out Catalog that is available for requested items that contain the correct Unit of Measure.</p>