Work Instruction: Citrix Upgrade Procedure

Procedure

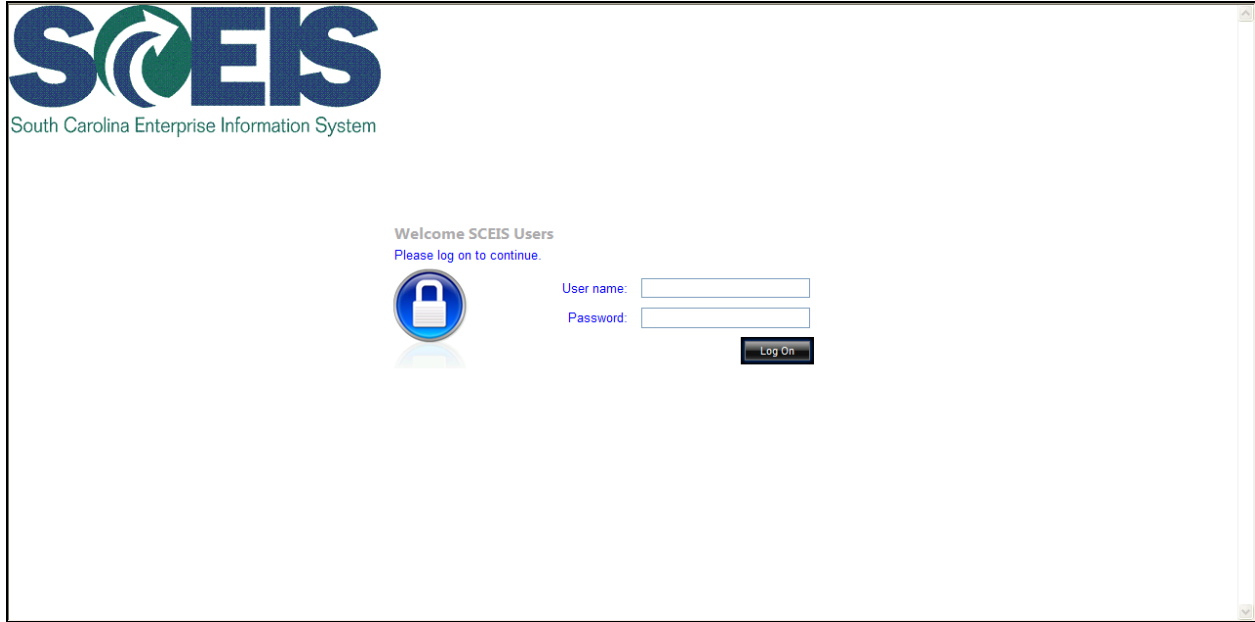1. Start the transaction using the menu path or transaction code.

Desktop
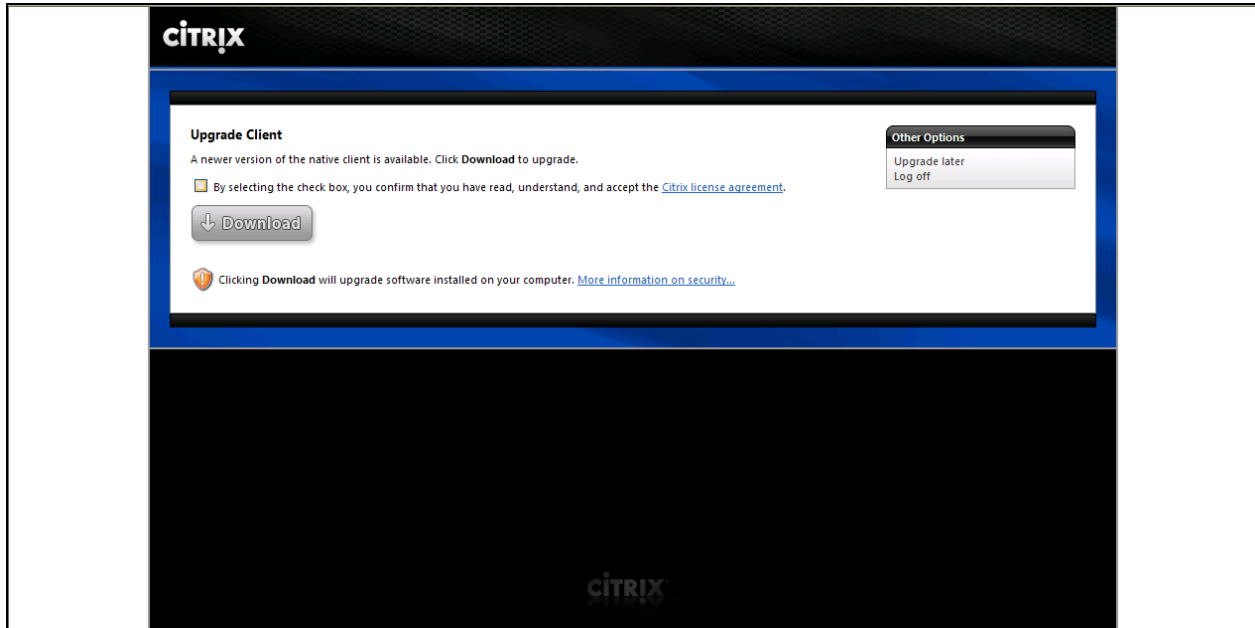

2.
    Double-click Desktop control .

Citrix Access Gateway

3. As required, complete/review the following fields:

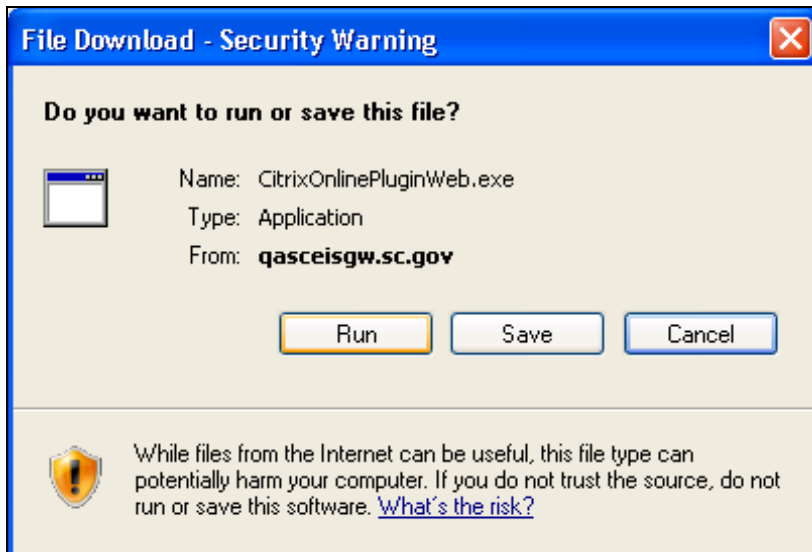| Field	R/O/C	Description
User name:	R	**Example:** User12345
Password:	R	**Example:** *****

4. Click Log On button [Log On].

Citrix XenApp - Upgrade Client

5. Click By selecting the check box, you confirm that you have read, understand, and accept the Citrix license agreement. check box

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6.

Click Click here to download the software link label
.

File Download - Security Warning

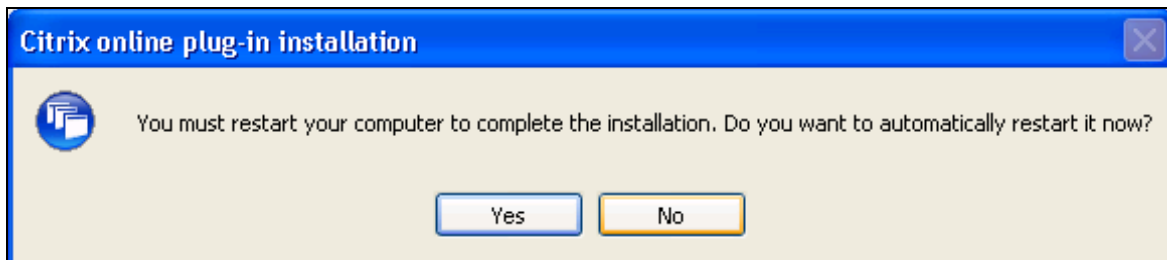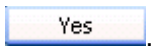**7.** Click Run button .

Internet Explorer - Security Warning

8. Click Run button [Run].

Citrix online plug-in installation
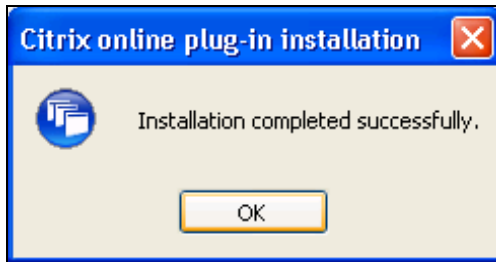
9. Click OK button [OK].

Citrix online plug-in installation

10. Click Yes button [Yes].